

# **Applied Probability Models in Marketing Research: Extensions**

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13th Annual Advanced Research Techniques Forum  
June 2-5, 2002

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**Probability Models 101**

## The Logic of Probability Models

- Many researchers attempt to describe/predict behavior using observed variables.
- However, they still use random components in recognition that not all factors are included in the model.
- We treat behavior as if it were “random” (probabilistic, stochastic).
- We propose a model of individual-level behavior which is “summed” across individuals (taking individual differences into account) to obtain a model of aggregate behavior.

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## Uses of Probability Models

- Understanding market-level behavior patterns
- Prediction
  - To settings (e.g., time periods) beyond the observation period
  - Conditional on past behavior
- Profiling behavioral propensities of individuals
- Benchmarks/norms

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## Building a Probability Model

- (i) Determine the marketing decision problem/information needed.
- (ii) Identify the *observable* individual-level behavior of interest.
  - We denote this by  $x$ .
- (iii) Select a probability distribution that characterizes this individual-level behavior.
  - This is denoted by  $f(x|\theta)$ .
  - We view the parameters of this distribution as individual-level *latent traits*.

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## Building a Probability Model

- (iv) Specify a distribution to characterize the distribution of the latent trait variable(s) across the population.
  - We denote this by  $g(\theta)$ .
  - This is often called the *mixing distribution*.
- (v) Derive the corresponding *aggregate* or *observed* distribution for the behavior of interest:

$$f(x) = \int f(x|\theta)g(\theta) d\theta$$

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## **Building a Probability Model**

- (vi) Estimate the parameters (of the mixing distribution) by fitting the aggregate distribution to the observed data.
- (vii) Use the model to solve the marketing decision problem/provide the required information.

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## **“Classes” of Models**

- The first tutorial introduced simple models for three behavioral processes:
  - Timing → “when”
  - Counting → “how many”
  - “Choice” → “whether/which”
- Each of these simple models has multiple applications.
- More complex behavioral phenomena can be captured by combining models from each of these processes.

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## **Outline**

- Problem 4: Who is Visiting khakichinos.com?  
(Incorporating Covariates in Count Models)
- Problem 5: Understanding the Adoption of a Video-on-Demand Service  
(Introducing Additional Model Structures)
- Problem 6: Modeling Repeat Purchase Quantities at CDNOW  
(Building an “Integrated” Model)

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### **Problem 4: Who is Visiting khakichinos.com?**

(Incorporating Covariates in Count Models)

## Background

Khaki Chinos, Inc. is an established clothing catalog company with an online presence at khakichinos.com. While the company is able to track the online *purchasing* behavior of its customers, it has no real idea as to the pattern of *visiting* behaviors by the broader Internet population.

In order to gain an understanding of the aggregate visiting patterns, some Media Metrix panel data has been purchased. For a sample of 2728 people who visited an online apparel site at least once during the second-half of 2000, the dataset reports how many visits each person made to the khakichinos.com web site, along with some demographic information.

Management would like to know whether frequency of visiting the web site is related to demographic characteristics.

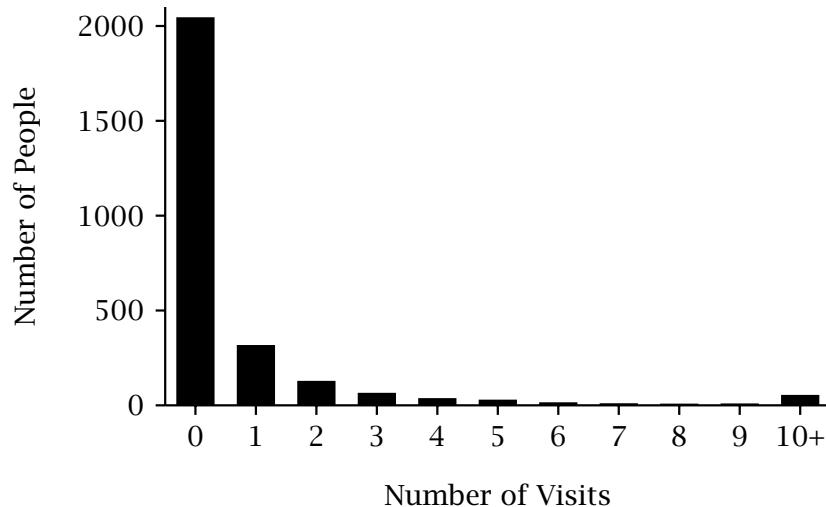
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## Raw Data

ID	# Visits	ln(Income)	Sex	ln(Age)	HH Size
1	0	11.38	1	3.87	2
2	5	9.77	1	4.04	1
3	0	11.08	0	3.33	2
4	0	10.92	1	3.95	3
5	0	10.92	1	2.83	3
6	0	10.92	0	2.94	3
7	0	11.19	0	3.66	2
8	1	11.74	0	4.08	2
9	0	10.02	0	4.25	1
...					

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## Distribution of Visits



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## Modeling Count Data

Recall the NBD:

- At the individual-level,  $Y \sim \text{Poisson}(\lambda)$
- $\lambda$  is distributed across the population according to a gamma distribution with parameters  $r$  and  $\alpha$

$$P(Y = y) = \frac{\Gamma(r + y)}{\Gamma(r)y!} \left(\frac{\alpha}{\alpha + 1}\right)^r \left(\frac{1}{\alpha + 1}\right)^y$$

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## Observed vs. Unobserved Heterogeneity

Unobserved Heterogeneity:

- People differ in their mean (visiting) rate  $\lambda$
- To account for heterogeneity in  $\lambda$ , we assume it is distributed across the population according to some (parametric) distribution
- But there is no attempt to *explain* how people differ in their mean rates

Observed Heterogeneity:

- We observe how people differ on a set of observable independent (explanatory) variables
- We explicitly link an individual's  $\lambda$  to her observable characteristics

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## The Poisson Regression Model

- Let the random variable  $Y_i$  denote the number of times individual  $i$  visits the site in a unit time period
- At the individual-level,  $Y_i$  is assumed to be distributed Poisson with mean  $\lambda_i$ :

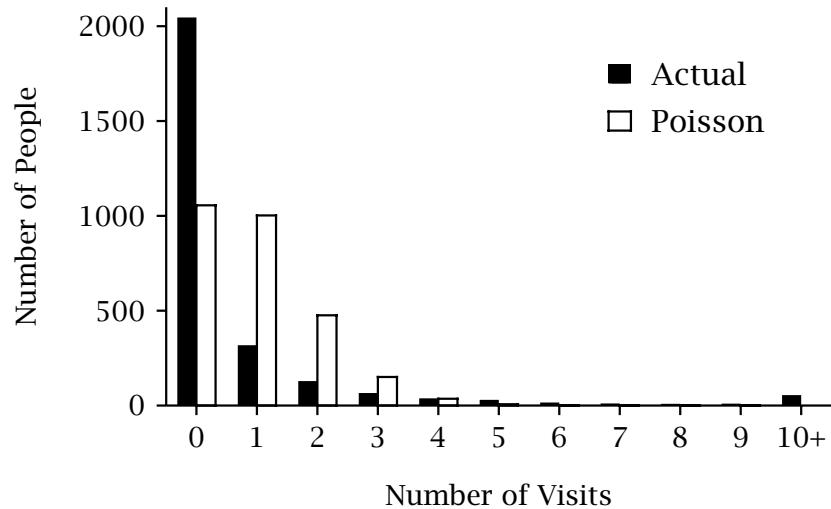
$$P(Y_i = y | \lambda_i) = \frac{\lambda_i^y e^{-\lambda_i}}{y!}$$

- An individual's mean is related to her observable characteristics through the function

$$\lambda_i = \lambda_0 \exp(\boldsymbol{\beta}' \mathbf{x}_i)$$

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## Fit of Poisson



$$\hat{\lambda} = 0.949, LL = -6378.6$$

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## Poisson Regression Results

Variable	Coefficient
$\lambda_0$	0.0439
Income	0.0938
Sex	0.0043
Age	0.5882
HH Size	-0.0359
$LL$	-6291.5
$LL_{\text{Poiss}}$	-6378.6
LR (df = 4)	174.2

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	A	B	C	D	E	LL = SUM(K9:k2736)	F	G	H	I	J	K
1	Vlambda	0	0.04387									
2	B_inc		0.09385									
3	B_sex		0.00426									
4	B_age		0.56825									
5	B_size		-0.359									
6				=TRANSPOSE(B2:B5)	=TRANSPOSE(B2:B5)	=TRANSPOSE(B2:B5)	=TRANSPOSE(B2:B5)	=TRANSPOSE(B2:B5)	=TRANSPOSE(B2:B5)			
7												
8		ID	Total	Income	Age	Size						
9	1		5	11.3733940723457	1	3.87120101090789						
10	2		5	9.7693561599161	1	4.04305126783455	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D10:G1))	=POISSON(B9,9, FALSE)				
11	3		0	11.0821425488778	0	3.33220456101752	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D11:G1))	=POISSON(B11,11, FALSE)				
12	4		0	10.9150884642146	1	3.95124371858143	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D12:G12))	=POISSON(B12,12, FALSE)				
13	5		0	10.9150884642146	1	3.83321734405622	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D13:G13))	=POISSON(B13,13, FALSE)				
14	6		0	10.9150884642146	2	2.94443897918644	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D14:G14))	=POISSON(B14,14, FALSE)				
15	7		0	11.1913418408428	0	3.66356164612965	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D15:G15))	=POISSON(B15,15, FALSE)				
16	8		1	11.7603680162844	0	4.07753744390572	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D16:G16))	=POISSON(B16,16, FALSE)				
17	9		0	10.021205881925	0	4.24849624204936	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D17:G17))	=POISSON(B17,17, FALSE)				
18	10		0	10.9150884642146	0	3.8501476017106	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D18:G18))	=POISSON(B18,18, FALSE)				
19	11		1	10.768484990227	0	3.93182563272433	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D19:G19))	=POISSON(B19,19, FALSE)				
20	12		0	10.9150884642146	2	3.98898404656427	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D20:G20))	=POISSON(B20,20, FALSE)				
21	13		3	10.5320962119385	0	3.63758615972639	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D21:G21))	=POISSON(B21,21, FALSE)				
22	14		0	10.9150884642146	0	3.61091791264422	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D22:G22))	=POISSON(B22,22, FALSE)				
23	15		0	10.2219418336547	1	3.58351893846611	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D23:G23))	=POISSON(B23,23, FALSE)				
24	16		1	10.768484990227	1	3.2580596380227	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D24:G24))	=POISSON(B24,24, FALSE)				
25	17		2	12.2060726456302	0	3.66356164612965	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D25:G25))	=POISSON(B25,25, FALSE)				
26	18		0	10.768484990227	0	3.95124371858143	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D26:G26))	=POISSON(B26,26, FALSE)				
27	19		6	11.1913418408428	1	3.33220456101752	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D27:G27))	=POISSON(B27,27, FALSE)				
28	20		0	10.3889953683718	1	3.58351893846611	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D28:G28))	=POISSON(B28,28, FALSE)				
29	21		0	10.2219418336547	1	3.33220456101752	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D29:G29))	=POISSON(B29,29, FALSE)				
30	22		0	11.1913418408428	1	3.46573590279973	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D30:G30))	=POISSON(B30,30, FALSE)				
31	23		0	11.1913418408428	1	3.43398720485148	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D31:G31))	=POISSON(B31,31, FALSE)				
32	24		2	11.7360680162844	1	3.80866248977032	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D32:G32))	=POISSON(B32,32, FALSE)				
33	25		0	11.3733940723457	0	4.27666611901606	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D33:G33))	=POISSON(B33,33, FALSE)				
34	26		0	10.3889953683718	0	4.2195070716711	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D34:G34))	=POISSON(B34,34, FALSE)				
35	27		0	10.6572593549125	1	3.498550756146648	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D35:G35))	=POISSON(B35,35, FALSE)				
36	28		0	12.072541529057	2	3.95124371858143	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D36:G36))	=POISSON(B36,36, FALSE)				
37	29		0	10.9150884642146	1	3.80866248977032	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D37:G37))	=POISSON(B37,37, FALSE)				
38	30		0	10.9150884642146	0	3.52639052461616	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D38:G38))	=POISSON(B38,38, FALSE)				
39	31		0	11.1913418408428	1	3.36726662898647	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D39:G39))	=POISSON(B39,39, FALSE)				
40	32		0	10.2219418336547	1	3.135494021592915	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D40:G40))	=POISSON(B40,40, FALSE)				
41	33		0	11.3733940723457	0	3.33220456101752	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D41:G41))	=POISSON(B41,41, FALSE)				
42	34		0	9.076808879395166	1	3.0404519738166216	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D42:G42))	=POISSON(B42,42, FALSE)				
43	35		0	10.9150884642146	1	3.52639052461616	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D43:G43))	=POISSON(B43,43, FALSE)				
44	36		0	11.0821425488778	0	4.06044301054642	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D44:G44))	=POISSON(B44,44, FALSE)				
45	37		2	10.2219418336547	1	3.68887945411394	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D45:G45))	=POISSON(B45,45, FALSE)				
46	38		2	12.072541529057	1	3.02295712629057	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D46:G46))	=POISSON(B46,46, FALSE)				
47	39		1	11.0821425488778	0	4.17438726989564	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D47:G47))	=POISSON(B47,47, FALSE)				
48	40		0	9.528794107940472	1	2.70805020110221	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D48:G48))	=POISSON(B48,48, FALSE)				
49	41		0	11.0821425488778	0	3.08666248977032	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D49:G49))	=POISSON(B49,49, FALSE)				
50	42		0	11.3733940723457	1	4.12713438504509	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D50:G50))	=POISSON(B50,50, FALSE)				
51	43		0	11.3733940723457	0	4.17438726989564	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D51:G51))	=POISSON(B51,51, FALSE)				
52	44		0	10.5320962119385	1	3.55534806148941	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D52:G52))	=POISSON(B52,52, FALSE)				
53	45		0	10.768484990227	0	3.21987758248882	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D53:G53))	=POISSON(B53,53, FALSE)				
54	46		0	11.3733940723457	1	3.36726662898647	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D54:G54))	=POISSON(B54,54, FALSE)				
55	47		0	11.7360680162844	0	3.04452243772342	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D55:G55))	=POISSON(B55,55, FALSE)				
56	48		0	10.768484990227	1	3.52639052461616	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D56:G56))	=POISSON(B56,56, FALSE)				
57	49		0	10.3889953683718	1	2.8332134405622	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D57:G57))	=POISSON(B57,57, FALSE)				
58	50		0	10.3889953683718	1	2.633905732961526	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D58:G58))	=POISSON(B58,58, FALSE)				
59	51		0	11.0821425488778	0	3.7376866283357	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D59:G59))	=POISSON(B59,59, FALSE)				
60	52		6	9.7693561599161	0	3.2958368660433	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D60:G60))	=POISSON(B60,60, FALSE)				
61	53		16	9.7693561599161	0	3.135494021592915	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D61:G61))	=POISSON(B61,61, FALSE)				
62	54		1	11.0821425488778	1	3.46573590279973	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D62:G62))	=POISSON(B62,62, FALSE)				
63	55		0	11.3733940723457	1	3.55534806148941	=\$\$1*EXP(SUMPRODUCT(D\$6:G\$6,D63:G63))	=POISSON(B63,63, FALSE)				

Problem 4 -- Poisson reg

	A	B	C	D	E	F	G	H	I	J
1	\lambda_0	0.043874			LL = -6291.497					
2	B_inc	0.093846								
3	B_sex	0.004262								
4	B_age	0.588246								
5	B_size	-0.035908								
6			0.093846	0.004262	0.588246	-0.035908				
7										
8	ID	Total	Income	Sex	Age	Size		lambda	P(Y=y)	
9	1	0	11.38	1	3.87	2		1.163169	0.312494	
10	2	5	9.77	1	4.04	1		1.146951	0.005253	
11	3	0	11.08	0	3.33	2		0.820311	0.440295	
12	4	0	10.92	1	3.95	3		1.126091	0.324298	
13	5	0	10.92	1	2.83	3		0.583375	0.558012	
14	6	0	10.92	0	2.94	3		0.620172	0.537852	
15	7	0	11.19	0	3.66	2		1.007121	0.365269	
16	8	1	11.74	0	4.08	2		1.352204	0.349774	
17	9	0	10.02	0	4.25	1		1.319538	0.267259	
18	10	0	10.92	0	3.85	3		1.056563	0.347649	
19	11	1	10.77	0	3.93	2		1.133395	0.364883	
20	12	0	10.92	0	3.99	2		1.188389	0.304712	
21	13	3	10.53	0	3.64	2		0.932346	0.05317	
22	14	0	10.92	0	3.61	1		0.986207	0.372989	
23	15	0	10.22	1	3.58	3		0.849923	0.427448	
24	16	1	10.77	1	3.26	3		0.738786	0.352913	
25	17	2	12.21	0	3.66	2		1.107742	0.202657	
26	18	0	10.77	0	3.95	2		1.146416	0.317774	
27	19	6	11.19	1	3.33	2		0.8323	0.000201	
28	20	0	10.39	1	3.58	2		0.894917	0.408641	
29	21	2	10.77	1	3.33	4		0.744487	0.131631	
30	22	0	11.19	1	3.47	2		0.900313	0.406442	
31	23	0	11.19	1	3.43	2		0.883655	0.41327	
32	24	2	11.74	1	3.81	2		1.157956	0.210601	
33	25	0	11.38	0	4.28	2		1.470202	0.229879	
34	26	0	10.39	0	4.22	2		1.295416	0.273784	
35	27	0	10.66	1	3.50	4		0.811519	0.444183	
36	28	0	12.07	0	3.95	2		1.29566	0.273717	
37	29	0	10.92	1	3.81	3		1.034278	0.355483	
38	30	0	10.92	0	3.53	3		0.873327	0.41756	
39	31	0	11.19	1	3.37	2		0.849659	0.427561	
40	32	0	10.22	1	3.14	4		0.629981	0.532602	
41	33	0	11.38	0	3.33	4		0.785063	0.456091	
42	34	0	9.08	1	3.40	1		0.736748	0.478668	
43	35	0	10.02	1	3.53	1		0.866538	0.420404	
44	36	0	11.08	0	4.06	4		1.171748	0.309825	
45	37	2	10.22	1	3.69	2		0.937326	0.172058	
46	38	2	12.07	1	3.69	2		1.115104	0.203853	
47	39	1	11.08	0	4.17	1		1.395491	0.345679	
48	40	0	9.53	1	2.71	3		0.475852	0.621356	
49	41	0	11.08	1	3.81	3		1.05062	0.349721	
50	42	0	11.38	1	4.13	3		1.304465	0.271318	
51	43	0	11.38	0	4.17	3		1.335529	0.263019	

## Comparing Expected Visit Behavior

	Person A	Person B
Income	59,874	98,716
Sex	M	F
Age	55	33
HH Size	4	2

Who is less likely to have visited the web site?

$$\begin{aligned}\lambda_A &= 0.0439 \times \exp(0.0938 \times \ln(59,874) + 0.0043 \times 0 \\ &\quad + 0.5882 \times \ln(55) - 0.0359 \times 4) \\ &= 1.127\end{aligned}$$

$$\begin{aligned}\lambda_B &= 0.0439 \times \exp(0.0938 \times \ln(98,716) + 0.0043 \times 1 \\ &\quad + 0.5882 \times \ln(33) - 0.0359 \times 2) \\ &= 0.944\end{aligned}$$

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## Is $\beta$ Different from 0?

Consider two models, A and B:

If we can arrive at model B by placing  $k$  constraints on the parameters of model A, we say that model B is *nested* within model A.

The Poisson model is nested within the Poisson regression model by imposing the constraint  $\beta = 0$ .

We use the *likelihood ratio test* to determine whether model A, which has more parameters, fits the data better than model B.

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## The Likelihood Ratio Test

- The null hypothesis is that model A is not different from model B
- Compute the test statistic

$$LR = -2(LL_B - LL_A)$$

- Reject null hypothesis if  $LR > \chi^2_{.05,k}$

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## Computing Standard Errors

- Excel
  - indirectly via a series of likelihood ratio tests
- General modeling environments (e.g., MATLAB, Gauss)
  - easily computed from the Hessian matrix (computed directly or as a by-product of optimization)
- Advanced statistics packages (e.g., Limdep, S-Plus)
  - they come for free

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## S-Plus Poisson Regression Results

Coefficients:

	Value	Std. Error	t value
(Intercept)	-3.126238804	0.40578080	-7.7042552
Income	0.093828021	0.03436347	2.7304580
Sex	0.004259338	0.04089411	0.1041553
Age	0.588249213	0.05472896	10.7484079
HH Size	-0.035907406	0.01528397	-2.3493511

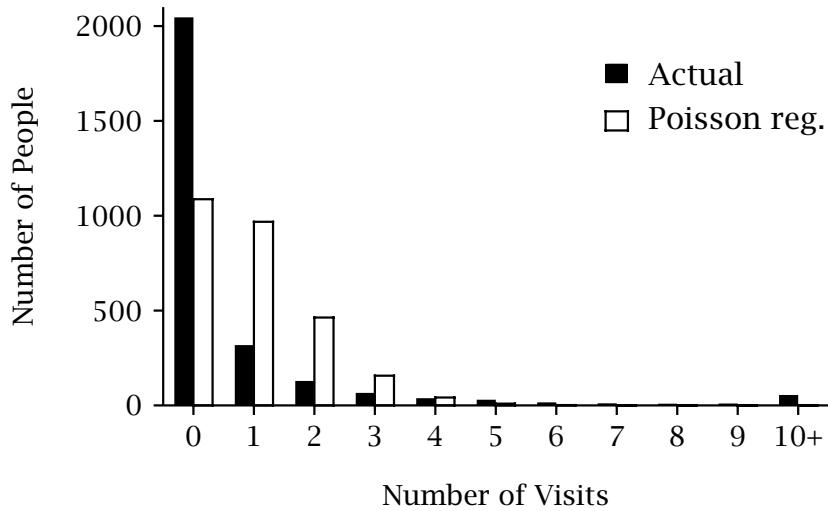
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## Limdep Poisson Regression Results

Variable	Coefficient	Standard Error	b/St.Er.
Constant	-3.122103284	.40565119	-7.697
INCOME	.9305546493E-01	.34332533E-01	2.710
SEX	.4312514407E-02	.40904265E-01	.105
AGE	.5893014445	.54790230E-01	10.756
HH SIZE	-.3577795361E-01	.15287122E-01	-2.340

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## Fit of Poisson Regression



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## The ZIP Regression Model

Because of the “excessive” number of zeros, let us consider the zero-inflated Poisson (ZIP) regression model:

- a proportion  $\pi$  of those people who go to online apparel sites will never visit khakichinos.com
- the visiting behavior of the “ever visitors” can be characterized by the Poisson regression model

$$P(Y_i = y) = \delta_{y=0}\pi + (1 - \pi) \times \frac{[\lambda_0 \exp(\boldsymbol{\beta}' \mathbf{x}_i)]^y e^{-\lambda_0 \exp(\boldsymbol{\beta}' \mathbf{x}_i)}}{y!}$$

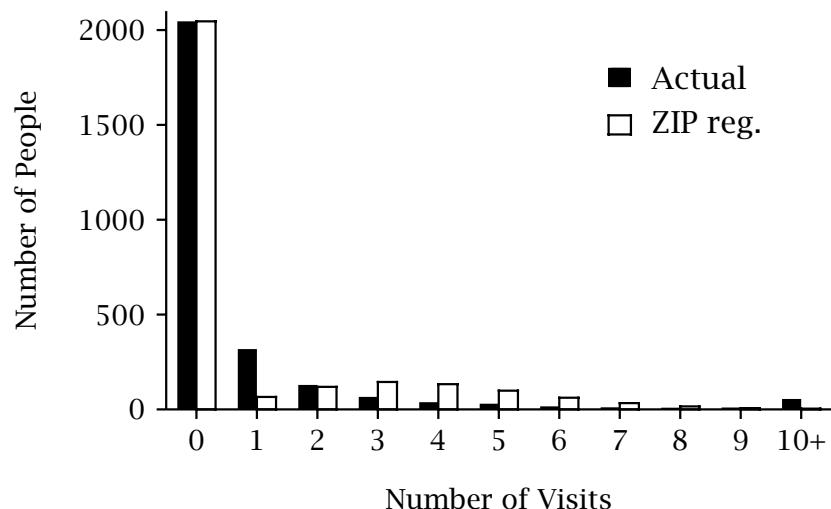
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## ZIP Regression Results

Variable	Coefficient
$\lambda_0$	6.6231
Income	-0.0891
Sex	-0.1327
Age	0.1141
HH Size	0.0196
$\pi$	0.7433
$LL$	-4297.5
$LL_{\text{Poiss reg}}$	-6291.5
LR (df = 1)	3988.0

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## Fit of ZIP Regression



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	A	B	C	D	E	F	G	H	I	J	K	
1	Lambda 0	6.6231				=SUM(K10:L2737)						
2	N	0.7433										
3	B_inc	-0.0891										
4	B_sex	-0.1327										
5	B_age	0.1141										
6	B_size	0.0196				=TRANSPOSE(B3:B6)	=TRANSPOSE(B3:B6)					
7												
8												
9	ID	Total	Income	Age	Sex	Size	P(Y y)					
10	1	0	11.3793940723457	1	3.8712010190789	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D10:G10))	=FB10=0.B\$2/0*(1-B\$2)*POISSON(B10,110.FA\$E)				
11	2	5	9.76895615981161	1	4.04305126783455	1	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D11:G11))	=FB11=0.B\$2/0*(1-B\$2)*POISSON(B11,111.FA\$E)				
12	3	0	11.0821425488778	0	3.3320451017522	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D12:G12))	=FB12=0.B\$2/0*(1-B\$2)*POISSON(B12,112.FA\$E)				
13	4	0	10.9150884642146	1	3.95124311585143	3	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D13:G13))	=FB13=0.B\$2/0*(1-B\$2)*POISSON(B13,113.FA\$E)				
14	5	0	10.9150884642146	1	2.832213324405622	3	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D14:G14))	=FB14=0.B\$2/0*(1-B\$2)*POISSON(B14,114.FA\$E)				
15	6	0	10.9150884642146	0	2.94443887916844	3	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D15:G15))	=FB15=0.B\$2/0*(1-B\$2)*POISSON(B15,115.FA\$E)				
16	7	0	11.1913418408428	0	3.6635164629865	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D16:G16))	=FB16=0.B\$2/0*(1-B\$2)*POISSON(B16,116.FA\$E)				
17	8	1	11.7360630162844	0	4.07753744390572	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D17:G17))	=FB17=0.B\$2/0*(1-B\$2)*POISSON(B17,117.FA\$E)				
18	9	0	10.0212705681925	0	4.2484954204936	1	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D18:G18))	=FB18=0.B\$2/0*(1-B\$2)*POISSON(B18,118.FA\$E)				
19	10	0	10.9150884642146	0	3.850174602771006	3	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D19:G19))	=FB19=0.B\$2/0*(1-B\$2)*POISSON(B19,119.FA\$E)				
20	11	1	10.7684849800227	0	3.931825633272433	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D20:G20))	=FB20=0.B\$2/0*(1-B\$2)*POISSON(B20,120.FA\$E)				
21	12	0	10.9150884642146	0	3.9889405564627	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D21:G21))	=FB21=0.B\$2/0*(1-B\$2)*POISSON(B21,121.FA\$E)				
22	13	3	10.5329962198585	0	3.637568615972639	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D22:G22))	=FB22=0.B\$2/0*(1-B\$2)*POISSON(B22,122.FA\$E)				
23	14	0	10.9150884642146	0	3.61091781624422	1	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D23:G23))	=FB23=0.B\$2/0*(1-B\$2)*POISSON(B23,123.FA\$E)				
24	15	0	10.2219412836547	1	3.583351883905611	3	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D24:G24))	=FB24=0.B\$2/0*(1-B\$2)*POISSON(B24,124.FA\$E)				
25	16	1	10.7684849800227	1	3.2850865302148	3	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D25:G25))	=FB25=0.B\$2/0*(1-B\$2)*POISSON(B25,125.FA\$E)				
26	17	2	12.2060726465302	0	3.66356154812965	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D26:G26))	=FB26=0.B\$2/0*(1-B\$2)*POISSON(B26,126.FA\$E)				
27	18	3	10.7684849800227	0	3.95124311585143	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D27:G27))	=FB27=0.B\$2/0*(1-B\$2)*POISSON(B27,127.FA\$E)				
28	19	6	11.1913418408428	1	3.3320451017522	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D28:G28))	=FB28=0.B\$2/0*(1-B\$2)*POISSON(B28,128.FA\$E)				
29	20	2	10.7684849800227	1	3.3322045101752	4	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D29:G29))	=FB29=0.B\$2/0*(1-B\$2)*POISSON(B29,129.FA\$E)				
30	21	0	11.1913418408428	1	3.465575802798973	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D30:G30))	=FB30=0.B\$2/0*(1-B\$2)*POISSON(B30,130.FA\$E)				
31	22	0	11.1913418408428	1	3.433987204488156	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D31:G31))	=FB31=0.B\$2/0*(1-B\$2)*POISSON(B31,131.FA\$E)				
32	23	0	11.1913418408428	1	3.80666242897032	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D32:G32))	=FB32=0.B\$2/0*(1-B\$2)*POISSON(B32,132.FA\$E)				
33	24	2	11.7360630128344	1	3.89666242897032	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D33:G33))	=FB33=0.B\$2/0*(1-B\$2)*POISSON(B33,133.FA\$E)				
34	25	0	11.3793940723457	0	4.27666611901606	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D34:G34))	=FB34=0.B\$2/0*(1-B\$2)*POISSON(B34,134.FA\$E)				
35	26	0	10.3889356363178	0	4.19560770517611	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D35:G35))	=FB35=0.B\$2/0*(1-B\$2)*POISSON(B35,135.FA\$E)				
36	27	0	10.6372593549125	0	3.48850756146848	4	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D36:G36))	=FB36=0.B\$2/0*(1-B\$2)*POISSON(B36,136.FA\$E)				
37	28	3	12.0725412529057	0	3.95124311585143	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D37:G\$7,D37:G37))	=FB37=0.B\$2/0*(1-B\$2)*POISSON(B37,137.FA\$E)				
38	29	0	10.9150884642146	1	3.80666224897032	3	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D38:G38))	=FB38=0.B\$2/0*(1-B\$2)*POISSON(B38,138.FA\$E)				
39	30	0	10.9150884642146	0	3.526360526481616	3	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D39:G39))	=FB39=0.B\$2/0*(1-B\$2)*POISSON(B39,139.FA\$E)				
40	31	0	11.1913418408428	1	3.13625625988447	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D40:G40))	=FB40=0.B\$2/0*(1-B\$2)*POISSON(B40,140.FA\$E)				
41	32	0	10.2219412836547	1	3.135454241592915	4	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D41:G41))	=FB41=0.B\$2/0*(1-B\$2)*POISSON(B41,141.FA\$E)				
42	33	0	11.3793940723457	0	3.3322045101752	4	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D42:G42))	=FB42=0.B\$2/0*(1-B\$2)*POISSON(B42,142.FA\$E)				
43	34	0	9.0788093795166	1	3.40119738166216	1	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D43:G43))	=FB43=0.B\$2/0*(1-B\$2)*POISSON(B43,143.FA\$E)				
44	35	0	10.0212705681925	1	3.526360526481616	1	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D44:G44))	=FB44=0.B\$2/0*(1-B\$2)*POISSON(B44,144.FA\$E)				
45	36	0	11.0821274548878	0	4.06044301546442	4	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D45:G45))	=FB45=0.B\$2/0*(1-B\$2)*POISSON(B45,145.FA\$E)				
46	37	2	10.2219412836547	0	3.6888739451394	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D46:G46))	=FB46=0.B\$2/0*(1-B\$2)*POISSON(B46,146.FA\$E)				
47	38	2	12.0725412529057	1	4.1743872638964	1	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D47:G47))	=FB47=0.B\$2/0*(1-B\$2)*POISSON(B47,147.FA\$E)				
48	39	1	11.0821425488778	0	4.27666202110221	3	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D48:G48))	=FB48=0.B\$2/0*(1-B\$2)*POISSON(B48,149.FA\$E)				
49	40	0	9.52873410309472	1	3.80666224897032	3	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D49:G49))	=FB49=0.B\$2/0*(1-B\$2)*POISSON(B49,150.FA\$E)				
50	41	0	11.08212412548878	1	4.1271343805148509	3	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D50:G50))	=FB50=0.B\$2/0*(1-B\$2)*POISSON(B50,151.FA\$E)				
51	42	0	11.3793940723457	0	3.5553806148841	6	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D51:G51))	=FB51=0.B\$2/0*(1-B\$2)*POISSON(B51,152.FA\$E)				
52	43	0	10.5329962198585	0	3.2288756224897032	3	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D52:G52))	=FB52=0.B\$2/0*(1-B\$2)*POISSON(B52,153.FA\$E)				
53	44	0	10.7684849800227	0	3.36725529988447	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D53:G53))	=FB53=0.B\$2/0*(1-B\$2)*POISSON(B53,154.FA\$E)				
54	45	0	11.3793940723457	1	3.4657759502798973	1	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D54:G54))	=FB54=0.B\$2/0*(1-B\$2)*POISSON(B54,155.FA\$E)				
55	46	0	11.3793940723457	0	3.04452243772342	4	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D55:G55))	=FB55=0.B\$2/0*(1-B\$2)*POISSON(B55,156.FA\$E)				
56	47	0	10.7684849800227	0	3.526360526481616	1	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D56:G56))	=FB56=0.B\$2/0*(1-B\$2)*POISSON(B56,157.FA\$E)				
57	48	3	11.3793940723457	0	10.3889356363178	1	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D57:G57))	=FB57=0.B\$2/0*(1-B\$2)*POISSON(B57,158.FA\$E)				
58	49	0	10.5329962198585	0	10.3889356363178	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D58:G58))	=FB58=0.B\$2/0*(1-B\$2)*POISSON(B58,159.FA\$E)				
59	50	0	11.0821425488778	0	3.73763981283837	5	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D59:G59))	=FB59=0.B\$2/0*(1-B\$2)*POISSON(B59,160.FA\$E)				
60	51	0	9.76895615991161	0	3.29583466500433	1	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D60:G60))	=FB60=0.B\$2/0*(1-B\$2)*POISSON(B60,161.FA\$E)				
61	52	6	9.76895615991161	0	3.13549421592915	1	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D61:G61))	=FB61=0.B\$2/0*(1-B\$2)*POISSON(B61,162.FA\$E)				
62	53	16	10.2219412836547	1	3.4657759502798973	1	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D62:G62))	=FB62=0.B\$2/0*(1-B\$2)*POISSON(B62,163.FA\$E)				
63	54	1	11.3793940723457	1	3.4657759502798973	1	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D63:G63))	=FB63=0.B\$2/0*(1-B\$2)*POISSON(B63,164.FA\$E)				
64	55	16	0	11.7360630128344	0	3.93182563272433	4	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D64:G64))	=FB64=0.B\$2/0*(1-B\$2)*POISSON(B64,165.FA\$E)			
65	56	0	11.3793940723457	0	10.3889356363178	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D65:G65))	=FB65=0.B\$2/0*(1-B\$2)*POISSON(B65,166.FA\$E)				
66	57	0	11.1913418408428	1	3.73763981283837	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D66:G66))	=FB66=0.B\$2/0*(1-B\$2)*POISSON(B66,167.FA\$E)				
67	58	1	11.3793940723457	0	3.4657759502798973	2	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D67:G67))	=FB67=0.B\$2/0*(1-B\$2)*POISSON(B67,168.FA\$E)				
68	59	0	10.2219412836547	0	3.61091781624428	4	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D68:G68))	=FB68=0.B\$2/0*(1-B\$2)*POISSON(B68,169.FA\$E)				
69	60	0	10.9150884642146	0	3.89182029813063	1	=BS1*EXP(SUMPRODUCT(D\$7:G\$7,D69:G69))	=FB69=0.B\$2/0*(1-B\$2)*POISSON(B69,170.FA\$E)				

Problem 4 -- ZIP reg

	A	B	C	D	E	F	G	H	I	J
1	\lambda_0	6.623121			LL =	-4297.472				
2	pi	0.743284								
3	B_inc	-0.089147								
4	B_sex	-0.132673								
5	B_age	0.114116								
6	B_size	0.019557								
7			-0.089147	-0.132673	0.114116	0.019557				
8										
9	ID	Total	Income	Sex	Age	Size		lambda	P(Y=y)	
10	1	0	11.38	1	3.87	2		3.401926	0.751835	
11	2	5	9.77	1	4.04	1		3.926982	0.039364	
12	3	0	11.08	0	3.33	2		3.750935	0.749316	
13	4	0	10.92	1	3.95	3		3.648895	0.749964	
14	5	0	10.92	1	2.83	3		3.211824	0.753626	
15	6	0	10.92	0	2.94	3		3.714352	0.749541	
16	7	0	11.19	0	3.66	2		3.857748	0.748705	
17	8	1	11.74	0	4.08	2		3.852663	0.020991	
18	9	0	10.02	0	4.25	1		4.488797	0.746168	
19	10	0	10.92	0	3.85	3		4.118794	0.74746	
20	11	1	10.77	0	3.93	2		4.130478	0.017045	
21	12	0	10.92	0	3.99	2		4.103526	0.747524	
22	13	3	10.53	0	3.64	2		4.079151	0.049143	
23	14	0	10.92	0	3.61	1		3.854132	0.748725	
24	15	0	10.22	1	3.58	3		3.721968	0.749493	
25	16	1	10.77	1	3.26	3		3.41574	0.028807	
26	17	2	12.21	0	3.66	2		3.524096	0.046992	
27	18	0	10.77	0	3.95	2		4.139641	0.747374	
28	19	6	11.19	1	3.33	2		3.253065	0.016334	
29	20	0	10.39	1	3.58	2		3.595932	0.750327	
30	21	2	10.77	1	3.33	4		3.512782	0.047222	
31	22	0	11.19	1	3.47	2		3.303015	0.752724	
32	23	0	11.19	1	3.43	2		3.29107	0.752838	
33	24	2	11.74	1	3.81	2		3.271277	0.052139	
34	25	0	11.38	0	4.28	2		4.068542	0.747675	
35	26	0	10.39	0	4.22	2		4.415197	0.746389	
36	27	0	10.66	1	3.50	4		3.614933	0.750195	
37	28	0	12.07	0	3.95	2		3.685319	0.749725	
38	29	0	10.92	1	3.81	3		3.589186	0.750375	
39	30	0	10.92	0	3.53	3		3.969385	0.748133	
40	31	0	11.19	1	3.37	2		3.266118	0.753079	
41	32	0	10.22	1	3.14	4		3.606303	0.750255	
42	33	0	11.38	0	3.33	4		3.798555	0.749036	
43	34	0	9.08	1	3.40	1		3.882258	0.748574	
44	35	0	10.02	1	3.53	1		3.620111	0.750159	
45	36	0	11.08	0	4.06	4		4.23856	0.746988	
46	37	2	10.22	1	3.69	2		3.694033	0.043564	
47	38	2	12.07	1	3.69	2		3.132227	0.054931	
48	39	1	11.08	0	4.17	1		4.049343	0.018123	
49	40	0	9.53	1	2.71	3		3.58278	0.750421	
50	41	0	11.08	1	3.81	3		3.53613	0.750761	
51	42	0	11.38	1	4.13	3		3.571927	0.750499	

## NBD Regression

The explanatory variables may not fully capture the differences among individuals

To capture the remaining (unobserved) component of differences among individuals, let  $\lambda_0$  vary across the population according to a gamma distribution with parameters  $r$  and  $\alpha$ :

$$P(Y_i = y) = \frac{\Gamma(r + y)}{\Gamma(r)y!} \left( \frac{\alpha}{\alpha + \exp(\beta' \mathbf{x}_i)} \right)^r \left( \frac{\exp(\beta' \mathbf{x}_i)}{\alpha + \exp(\beta' \mathbf{x}_i)} \right)^y$$

- Known as the “Negbin II” model in most textbooks
- Collapses to the NBD when  $\beta = 0$

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## NBD Regression Results

Variable	Coefficient
$r$	0.1388
$\alpha$	8.1979
Income	0.0734
Sex	-0.0093
Age	0.9022
HH Size	-0.0243
$LL$	-2889.0

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	A	B	C	D	E	F	G	H	I	J	K
1	r	0.1388									
2	abs	8.1979									
3	BInc	0.0734									
4	BSex	-0.0093									
5	BAge	0.9022									
6	BSize	-0.0243									
7											
8											
9	ID	Total	Income	Age	Sex	Size					
10	1	0	11.3793944723457	1	3.87120101090723457	2					
11	2	5	9.769856915891161	1	4.0430516283456	1					
12	3	0	11.08214255488778	0	3.332205101752	2					
13	4	0	10.915688462146	0	3.951247188143	3					
14	5	0	10.915688462146	0	2.83321334405622	2					
15	6	0	10.915688462146	0	2.94433897916844	3					
16	7	0	11.1913418408428	0	3.6119369162844	2					
17	8	1	11.736069162844	0	4.0775343930572	2					
18	9	0	10.0212075881925	0	4.24849524204936	1					
19	10	1	10.915688462146	0	3.860144760171006	3					
20	11	1	10.7648495890277	0	3.9132656227233	2					
21	12	0	10.915688462146	0	3.988398404656427	0					
22	13	3	10.5320662191958	0	3.6375815972639	2					
23	14	0	10.915688462146	0	3.6107428365647	1					
24	15	0	10.22194128365647	1	3.5835193845611	3					
25	16	1	10.7648495890227	1	3.2580953802248	3					
26	17	0	12.2680472655302	1	3.683568164612965	2					
27	18	0	10.7648495890227	0	3.951247188143	2					
28	19	6	11.1913418408428	1	3.32204510752	0					
29	20	0	10.389355368378	1	3.5835193845611	2					
30	21	0	10.7648495890227	1	3.32204510752	4					
31	22	0	11.1913418408428	1	3.4657398279973	2					
32	23	0	11.1913418408428	1	3.433884084281	2					
33	24	0	11.3763944723457	0	3.80698248977032	2					
34	25	0	11.3763944723457	0	4.2766811901606	2					
35	26	0	10.389355368378	1	4.198565368378	2					
36	27	0	10.6572953549275	1	3.4965756146468	4					
37	28	0	10.915688462146	0	3.80662848977032	3					
38	29	0	10.915688462146	0	3.683569162844	2					
39	30	0	11.1913418408428	1	3.36729525988647	2					
40	31	0	11.3763944723457	0	3.6888745413394	2					
41	32	0	10.22194128365647	1	3.15549215292315	4					
42	33	0	11.3763944723457	0	3.32204510752	1					
43	34	0	10.389355368378	1	3.4011938166216	1					
44	35	0	10.0212075881925	0	3.26365034461616	1					
45	36	0	10.915688462146	0	4.060444301054642	4					
46	37	2	10.22194128365647	1	3.120255412590327	2					
47	38	0	11.08214255488778	0	3.1108214255488778	0					
48	39	1	9.76985615891161	0	3.3673942723424	2					
49	40	0	9.538791413204947	0	2.709320101221	3					
50	41	0	10.7648495890227	1	3.80662848977032	3					
51	42	0	11.3763944723457	0	4.127137581464642	3					
52	43	0	10.5320662191958	1	3.639021054642	6					
53	44	0	10.7648495890227	1	3.2188756248682	1					
54	45	0	11.3763944723457	0	3.3673942723424	2					
55	46	0	11.3763944723457	0	3.0446242772342	1					
56	47	0	10.7648495890227	1	3.4657398279973	1					
57	48	0	10.915688462146	0	3.526365034461616	1					
58	49	0	10.389355368378	1	4.1743827698564	3					
59	50	0	10.5320662191958	1	2.639021054642	6					
60	51	0	10.7648495890227	1	3.2955386620433	1					
61	52	6	9.76985615891161	0	3.3673942723424	2					
62	53	16	9.76985615891161	0	3.0446242772342	1					
63	54	1	10.22194128365647	0	3.4657398279973	1					
64	55	0	10.915688462146	0	3.553345034461616	1					
65	56	0	10.389355368378	1	2.639021054642	3					
66	57	0	10.389355368378	1	3.7376862191958	2					
67	58	1	11.1913418408428	1	3.6109179126482	4					
68	59	0	10.22194128365647	1	3.89182038611063	2					
69	60	0	10.915688462146	0	10.915688462146	0					
70	61	0	10.7648495890227	1	3.4657398279973	1					
71	62	0	10.389355368378	1	3.36729525988647	2					
72	63	0	10.38895368378	1	3.4657398279973	5					
73	64	0	10.7648495890227	1	3.7376862191958	2					
74	65	0	9.76985615891161	1	3.17357206670431	2					
75	66	0	10.0212075881925	0	3.17357206670431	2					
76	67	0	11.3763944723457	0	4.00733181532347	2					

Problem 4 -- NBD reg

	A	B	C	D	E	F	G	H	I	J
1	r	0.139			LL =	-2888.966				
2	alpha	8.198								
3	B_inc	0.073406								
4	B_sex	-0.009272								
5	B_age	0.902164								
6	B_size	-0.024319								
7			0.073406	-0.009272	0.902164	-0.024319				
8										
9	ID	Total	Income	Sex	Age	Size		exp(BX)	P(Y=y)	
10	1	0	11.38	1	3.87	2		71.51161	0.729357	
11	2	5	9.77	1	4.04	1		76.02589	0.015868	
12	3	0	11.08	0	3.33	2		43.42559	0.774672	
13	4	0	10.92	1	3.95	3		72.50603	0.728104	
14	5	0	10.92	1	2.83	3		26.44384	0.818759	
15	6	0	10.92	0	2.94	3		29.50734	0.809189	
16	7	0	11.19	0	3.66	2		59.02749	0.746801	
17	8	1	11.74	0	4.08	2		89.25195	0.090138	
18	9	0	10.02	0	4.25	1		94.07931	0.70456	
19	10	0	10.92	0	3.85	3		66.80224	0.735547	
20	11	1	10.77	0	3.93	2		72.89216	0.090752	
21	12	0	10.92	0	3.99	2		77.57994	0.72197	
22	13	3	10.53	0	3.64	2		54.93643	0.027954	
23	14	0	10.92	0	3.61	1		56.51751	0.750754	
24	15	0	10.22	1	3.58	3		49.45389	0.762891	
25	16	1	10.77	1	3.26	3		38.38151	0.089842	
26	17	2	12.21	0	3.66	2		63.59217	0.045873	
27	18	0	10.77	0	3.95	2		74.18036	0.726032	
28	19	6	11.19	1	3.33	2		43.37107	0.008591	
29	20	0	10.39	1	3.58	2		51.2965	0.759568	
30	21	2	10.77	1	3.33	4		40.04943	0.042567	
31	22	0	11.19	1	3.47	2		48.9236	0.76387	
32	23	0	11.19	1	3.43	2		47.54218	0.766469	
33	24	2	11.74	1	3.81	2		69.25654	0.046252	
34	25	0	11.38	0	4.28	2		104.0559	0.69552	
35	26	0	10.39	0	4.22	2		91.8963	0.706672	
36	27	0	10.66	1	3.50	4		46.07074	0.769319	
37	28	0	12.07	0	3.95	2		81.63227	0.717361	
38	29	0	10.92	1	3.81	3		63.63946	0.739957	
39	30	0	10.92	0	3.53	3		49.88038	0.762111	
40	31	0	11.19	1	3.37	2		44.76608	0.771921	
41	32	0	10.22	1	3.14	4		32.21815	0.801431	
42	33	0	11.38	0	3.33	4		42.27648	0.777095	
43	34	0	9.08	1	3.40	1		40.49327	0.780983	
44	35	0	10.02	1	3.53	1		48.58828	0.764494	
45	36	0	11.08	0	4.06	4		79.79024	0.719426	
46	37	2	10.22	1	3.69	2		55.72407	0.045151	
47	38	2	12.07	1	3.69	2		63.83215	0.045892	
48	39	1	11.08	0	4.17	1		95.12148	0.089876	
49	40	0	9.53	1	2.71	3		21.33489	0.837088	
50	41	0	11.08	1	3.81	3		64.42466	0.738842	
51	42	0	11.38	1	4.13	3		87.92064	0.710658	

## S-Plus NBD Regression Results

Coefficients:

	Value	Std. Error	t value
(Intercept)	-4.047149702	1.10159557	-3.6738979
Income	0.074549233	0.09555222	0.7801936
Sex	-0.005240835	0.11592793	-0.0452077
Age	0.889862966	0.14072030	6.3236289
HH Size	-0.025094493	0.04187696	-0.5992435

Theta: 0.13878  
Std. Err.: 0.00726

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## Limdep NBD Regression Results

Variable	Coefficient	Standard Error	b/St.Er.
Constant	-4.077239653	1.0451741	-3.901
INCOME	.7237686001E-01	.76663437E-01	.944
SEX	-.9009160129E-02	.11425700	-.079
AGE	.9045111135	.17741724	5.098
HH SIZE	-.2406546843E-01	.38695426E-01	-.622
Overdispersion parameter			
Alpha	7.206708844	.33334006	21.620

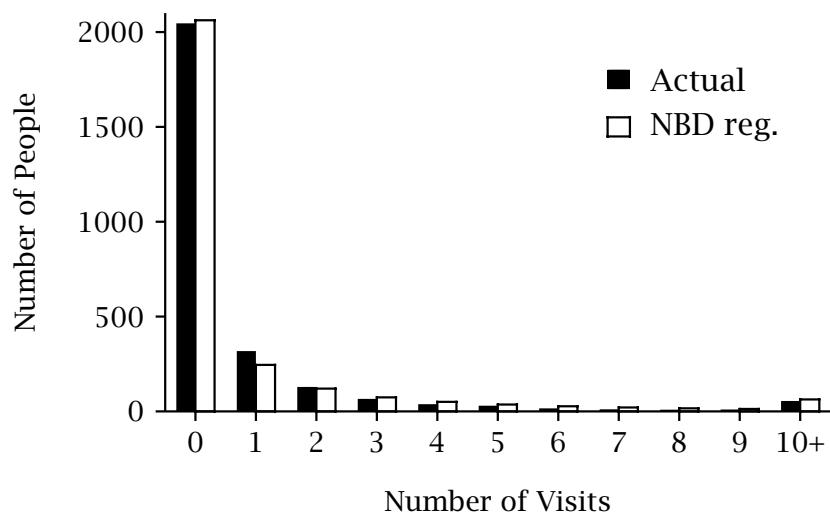
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## Summary of Regression Results

Variable	Poisson	ZIP	NBD
$\lambda_0$	0.0439	6.6231	
$r$			0.1388
$\alpha$			8.1979
Income	0.0938	-0.0891	0.0734
Sex	0.0043	-0.1327	-0.0093
Age	0.5882	0.1141	0.9022
HH Size	-0.0359	0.0196	-0.0243
$\pi$		0.7433	
$LL$	-6291.5	-4297.5	-2889.0

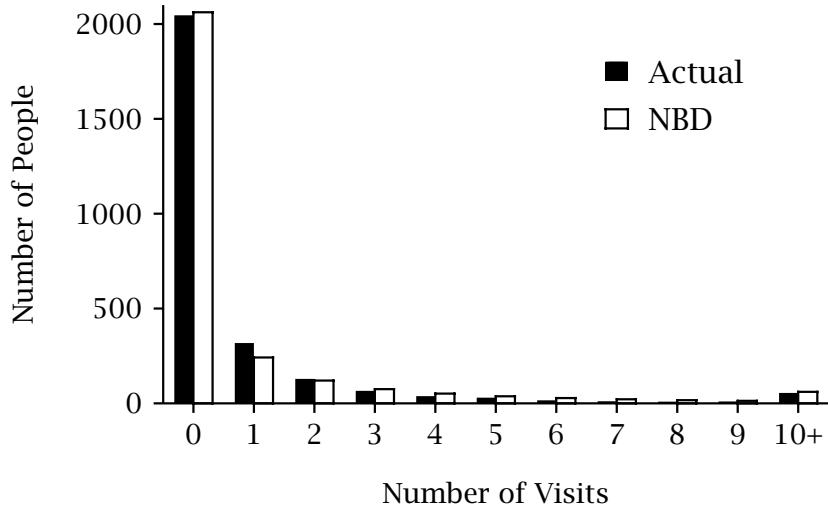
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## Fit of NBD Regression



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## Fit of NBD



$$\hat{r} = 0.134, \hat{\alpha} = 0.141, LL = -2905.6$$

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## Concepts and Tools Introduced

- Incorporating covariate effects in count models
- Poisson (and NBD) regression models
- The value of covariates is frequently over-emphasized

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## Further Reading

Cameron, A. Colin and Pravin K. Trivedi (1998), *Regression Analysis of Count Data*, Cambridge: Cambridge University Press.

Wedel, Michel and Wagner A. Kamakura (1998), *Market Segmentation: Conceptual and Methodological Foundations*, Boston, MA: Kluwer Academic Publishers.

Winkelmann, Rainer (1997), *Econometric Analysis of Count Data*, 2nd, revised and enlarged edition, Berlin: Springer.

## Introducing Covariates: The General Case

- Select a probability distribution that characterizes the individual-level behavior of interest:

$$f(y|\theta_i)$$

- Make the individual-level latent trait(s) a function of (time-invariant) covariates:

$$\theta_i = s(\theta_0, \mathbf{x}_i)$$

- Specify a mixing distribution to capture the heterogeneity in  $\theta_i$  not “explained” by  $\mathbf{x}_i$
- Derive the corresponding aggregate distribution

$$f(y|\mathbf{x}_i) = \int f(y|\theta_0, \mathbf{x}_i) g(\theta_0) d\theta_0$$

## Covariates in Timing Models

- If the covariates are time-invariant, we can make  $\lambda$  a direct function of covariates:

$$F(t) = 1 - e^{-\lambda_0 \exp(\beta' \mathbf{x}_i)t}$$

- If the covariates are time-varying (i.e.,  $\mathbf{x}_{it}$ ), we incorporate their effects via the hazard rate function

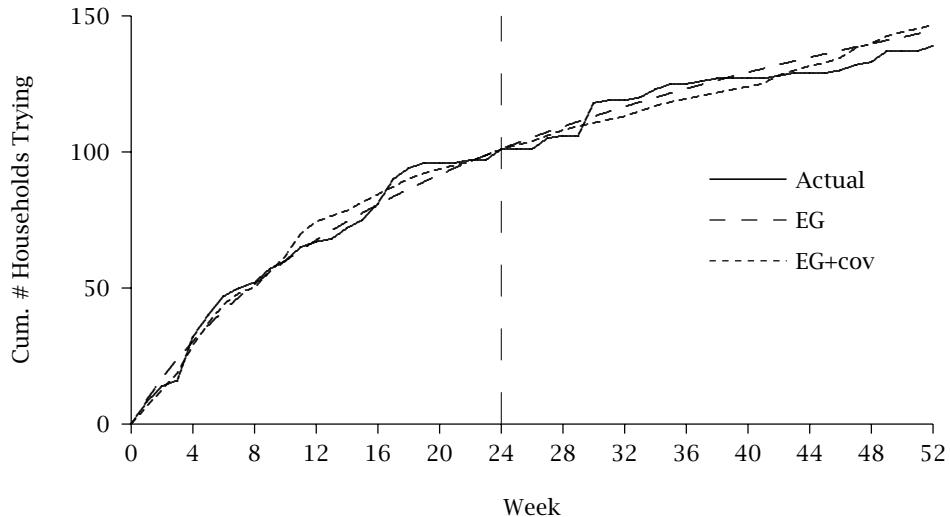
$$F(t) = 1 - e^{-\lambda_0 A(t)}$$

where  $A(t) = \sum_{j=1}^t \exp(\beta' \mathbf{x}_{ij})$

- Known as “proportional hazards regression”

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## Comparing EG with EG+cov



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## Covariates in “Choice” Models

Two options for binary choice:

- The beta-logistic model
  - a generalization of the beta-binomial model in which the mean is made a function of (time-invariant) covariates
  - covariate effects not introduced at the level of the individual
- Finite mixture of binary logits:

$$P(Y = 1) = \frac{\exp(\boldsymbol{\beta}' \mathbf{x}_i)}{\exp(\boldsymbol{\beta}' \mathbf{x}_i) + 1}$$

with some elements of  $\boldsymbol{\beta}$  varying across segments

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## Problem 5: Understanding the Adoption of a Video-on-Demand Service

(Introducing Additional Model Structures)

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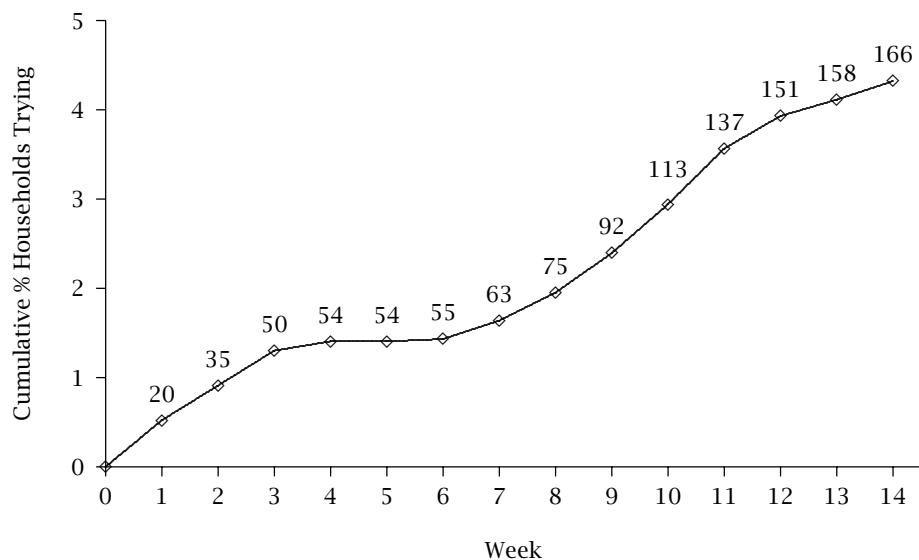
## Background

A major telecommunications firm has just started a video-on-demand (VOD) service which covers 3841 households. After the first 14 weeks of operation, a total of 166 households have ordered videos through this service at least once.

The marketing manager wishes to understand the nature of the trial process, and would like an estimate of how many households will have tried the VOD service by the end of the first year of operation.

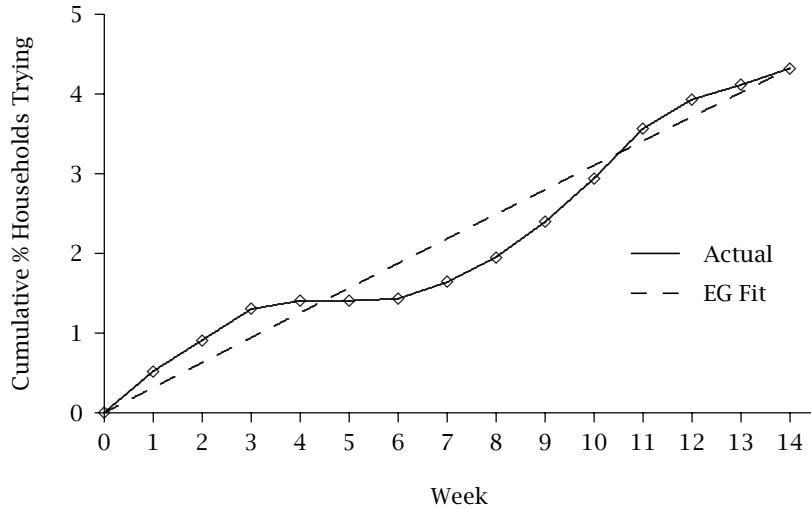
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## Cumulative Trial of VOD Service



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## Applying the EG Model



Predictions: 15% penetration at the end of one year  
almost 30% penetration after two years

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## What is Wrong With the EG Model?

The assumptions underlying the model could be wrong on two accounts:

- i. at the individual-level, time-to-trial is not exponentially distributed
- ii. trial rates ( $\lambda$ ) are not gamma-distributed

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## Relaxing the Gamma Assumption

- Replace the continuous distribution with a discrete distribution by allowing for multiple trial “segments” each with a different (latent) trial rate:

$$F(t) = \sum_{s=1}^S p_s F(t|\lambda_s), \quad \sum_{s=1}^S p_s = 1$$

- Collapses to a single-segment exponential model with  $LL = -1122.02$  (no heterogeneity in  $\lambda$ )

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## Reflecting on the Exponential Assumption

- The exponential distribution is often characterized as being “memoryless”
- This means that the probability that the event of interest occurs in the interval  $(t, t + \Delta t]$  given that it has not occurred by  $t$ ,

$$P(t < T \leq t + \Delta t | T > t) = 1 - e^{-\lambda \Delta t}$$

is also independent of  $t$

- How can we make  $P(t < T \leq t + \Delta t | T > t)$  depend on  $t$ ?

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Problem 5 -- 2 segment Exponential

	A	B	C	D	E	F	G	H	I	J
1	Video-on-Demand Service			lambda	0.003154	0.003154				
2	# Connected Households		3841	pi	0.452512					
3				LL =	=SUM(I8:I22)					
4										
5										
6		Cum_Trl				P(T<=t)				
7	Week	# HHs	Incr_Trl			Seq 1	Seq 2	Overall		E[T(t)]
8	1	20	=B8			=1-EXP(-F\$1*\$A8)	=1-EXP(-G\$1*\$A8)	=F\$2*F8+(1-F\$2)*G8	=C8*LN(H8)	=C\$2*H8
9	2	35	=B9-B8			=1-EXP(-F\$1*\$A9)	=1-EXP(-G\$1*\$A9)	=F\$2*F9+(1-F\$2)*G9	=C9*LN(H9-H8)	=C\$2*H9
10	3	50	=B10-B9			=1-EXP(-F\$1*\$A10)	=1-EXP(-G\$1*\$A10)	=F\$2*F10+(1-F\$2)*G10	=C10*LN(H10-H9)	=C\$2*H10
11	4	54	=B11-B10			=1-EXP(-F\$1*\$A11)	=1-EXP(-G\$1*\$A11)	=F\$2*F11+(1-F\$2)*G11	=C11*LN(H11-H10)	=C\$2*H11
12	5	54	=B12-B11			=1-EXP(-F\$1*\$A12)	=1-EXP(-G\$1*\$A12)	=F\$2*F12+(1-F\$2)*G12	=C12*LN(H12-H11)	=C\$2*H12
13	6	55	=B13-B12			=1-EXP(-F\$1*\$A13)	=1-EXP(-G\$1*\$A13)	=F\$2*F13+(1-F\$2)*G13	=C13*LN(H13-H12)	=C\$2*H13
14	7	63	=B14-B13			=1-EXP(-F\$1*\$A14)	=1-EXP(-G\$1*\$A14)	=F\$2*F14+(1-F\$2)*G14	=C14*LN(H14-H13)	=C\$2*H14
15	8	75	=B15-B14			=1-EXP(-F\$1*\$A15)	=1-EXP(-G\$1*\$A15)	=F\$2*F15+(1-F\$2)*G15	=C15*LN(H15-H14)	=C\$2*H15
16	9	92	=B16-B15			=1-EXP(-F\$1*\$A16)	=1-EXP(-G\$1*\$A16)	=F\$2*F16+(1-F\$2)*G16	=C16*LN(H16-H15)	=C\$2*H16
17	10	113	=B17-B16			=1-EXP(-F\$1*\$A17)	=1-EXP(-G\$1*\$A17)	=F\$2*F17+(1-F\$2)*G17	=C17*LN(H17-H16)	=C\$2*H17
18	11	137	=B18-B17			=1-EXP(-F\$1*\$A18)	=1-EXP(-G\$1*\$A18)	=F\$2*F18+(1-F\$2)*G18	=C18*LN(H18-H17)	=C\$2*H18
19	12	151	=B19-B18			=1-EXP(-F\$1*\$A19)	=1-EXP(-G\$1*\$A19)	=F\$2*F19+(1-F\$2)*G19	=C19*LN(H19-H18)	=C\$2*H19
20	13	158	=B20-B19			=1-EXP(-F\$1*\$A20)	=1-EXP(-G\$1*\$A20)	=F\$2*F20+(1-F\$2)*G20	=C20*LN(H20-H19)	=C\$2*H20
21	14	166	=B21-B20			=1-EXP(-F\$1*\$A21)	=1-EXP(-G\$1*\$A21)	=F\$2*F21+(1-F\$2)*G21	=C21*LN(H21-H20)	=C\$2*H21
22	15					=1-EXP(-F\$1*\$A22)	=1-EXP(-G\$1*\$A22)	=F\$2*F22+(1-F\$2)*G22	=C2-B21)*LN(1-H21)	=C\$2*H22
23	16					=1-EXP(-F\$1*\$A23)	=1-EXP(-G\$1*\$A23)	=F\$2*F23+(1-F\$2)*G23		=C\$2*H23
24	17					=1-EXP(-F\$1*\$A24)	=1-EXP(-G\$1*\$A24)	=F\$2*F24+(1-F\$2)*G24		=C\$2*H24
25	18					=1-EXP(-F\$1*\$A25)	=1-EXP(-G\$1*\$A25)	=F\$2*F25+(1-F\$2)*G25		=C\$2*H25
26	19					=1-EXP(-F\$1*\$A26)	=1-EXP(-G\$1*\$A26)	=F\$2*F26+(1-F\$2)*G26		=C\$2*H26
27	20					=1-EXP(-F\$1*\$A27)	=1-EXP(-G\$1*\$A27)	=F\$2*F27+(1-F\$2)*G27		=C\$2*H27
28	21					=1-EXP(-F\$1*\$A28)	=1-EXP(-G\$1*\$A28)	=F\$2*F28+(1-F\$2)*G28		=C\$2*H28
29	22					=1-EXP(-F\$1*\$A29)	=1-EXP(-G\$1*\$A29)	=F\$2*F29+(1-F\$2)*G29		=C\$2*H29
30	23					=1-EXP(-F\$1*\$A30)	=1-EXP(-G\$1*\$A30)	=F\$2*F30+(1-F\$2)*G30		=C\$2*H30
31	24					=1-EXP(-F\$1*\$A31)	=1-EXP(-G\$1*\$A31)	=F\$2*F31+(1-F\$2)*G31		=C\$2*H31
32	25					=1-EXP(-F\$1*\$A32)	=1-EXP(-G\$1*\$A32)	=F\$2*F32+(1-F\$2)*G32		=C\$2*H32
33	26					=1-EXP(-F\$1*\$A33)	=1-EXP(-G\$1*\$A33)	=F\$2*F33+(1-F\$2)*G33		=C\$2*H33
34	27					=1-EXP(-F\$1*\$A34)	=1-EXP(-G\$1*\$A34)	=F\$2*F34+(1-F\$2)*G34		=C\$2*H34
35	28					=1-EXP(-F\$1*\$A35)	=1-EXP(-G\$1*\$A35)	=F\$2*F35+(1-F\$2)*G35		=C\$2*H35
36	29					=1-EXP(-F\$1*\$A36)	=1-EXP(-G\$1*\$A36)	=F\$2*F36+(1-F\$2)*G36		=C\$2*H36
37	30					=1-EXP(-F\$1*\$A37)	=1-EXP(-G\$1*\$A37)	=F\$2*F37+(1-F\$2)*G37		=C\$2*H37
38	31					=1-EXP(-F\$1*\$A38)	=1-EXP(-G\$1*\$A38)	=F\$2*F38+(1-F\$2)*G38		=C\$2*H38
39	32					=1-EXP(-F\$1*\$A39)	=1-EXP(-G\$1*\$A39)	=F\$2*F39+(1-F\$2)*G39		=C\$2*H39
40	33					=1-EXP(-F\$1*\$A40)	=1-EXP(-G\$1*\$A40)	=F\$2*F40+(1-F\$2)*G40		=C\$2*H40
41	34					=1-EXP(-F\$1*\$A41)	=1-EXP(-G\$1*\$A41)	=F\$2*F41+(1-F\$2)*G41		=C\$2*H41
42	35					=1-EXP(-F\$1*\$A42)	=1-EXP(-G\$1*\$A42)	=F\$2*F42+(1-F\$2)*G42		=C\$2*H42
43	36					=1-EXP(-F\$1*\$A43)	=1-EXP(-G\$1*\$A43)	=F\$2*F43+(1-F\$2)*G43		=C\$2*H43
44	37					=1-EXP(-F\$1*\$A44)	=1-EXP(-G\$1*\$A44)	=F\$2*F44+(1-F\$2)*G44		=C\$2*H44
45	38					=1-EXP(-F\$1*\$A45)	=1-EXP(-G\$1*\$A45)	=F\$2*F45+(1-F\$2)*G45		=C\$2*H45
46	39					=1-EXP(-F\$1*\$A46)	=1-EXP(-G\$1*\$A46)	=F\$2*F46+(1-F\$2)*G46		=C\$2*H46
47	40					=1-EXP(-F\$1*\$A47)	=1-EXP(-G\$1*\$A47)	=F\$2*F47+(1-F\$2)*G47		=C\$2*H47
48	41					=1-EXP(-F\$1*\$A48)	=1-EXP(-G\$1*\$A48)	=F\$2*F48+(1-F\$2)*G48		=C\$2*H48
49	42					=1-EXP(-F\$1*\$A49)	=1-EXP(-G\$1*\$A49)	=F\$2*F49+(1-F\$2)*G49		=C\$2*H49
50	43					=1-EXP(-F\$1*\$A50)	=1-EXP(-G\$1*\$A50)	=F\$2*F50+(1-F\$2)*G50		=C\$2*H50
51	44					=1-EXP(-F\$1*\$A51)	=1-EXP(-G\$1*\$A51)	=F\$2*F51+(1-F\$2)*G51		=C\$2*H51
52	45					=1-EXP(-F\$1*\$A52)	=1-EXP(-G\$1*\$A52)	=F\$2*F52+(1-F\$2)*G52		=C\$2*H52
53	46					=1-EXP(-F\$1*\$A53)	=1-EXP(-G\$1*\$A53)	=F\$2*F53+(1-F\$2)*G53		=C\$2*H53
54	47					=1-EXP(-F\$1*\$A54)	=1-EXP(-G\$1*\$A54)	=F\$2*F54+(1-F\$2)*G54		=C\$2*H54
55	48					=1-EXP(-F\$1*\$A55)	=1-EXP(-G\$1*\$A55)	=F\$2*F55+(1-F\$2)*G55		=C\$2*H55
56	49					=1-EXP(-F\$1*\$A56)	=1-EXP(-G\$1*\$A56)	=F\$2*F56+(1-F\$2)*G56		=C\$2*H56
57	50					=1-EXP(-F\$1*\$A57)	=1-EXP(-G\$1*\$A57)	=F\$2*F57+(1-F\$2)*G57		=C\$2*H57
58	51					=1-EXP(-F\$1*\$A58)	=1-EXP(-G\$1*\$A58)	=F\$2*F58+(1-F\$2)*G58		=C\$2*H58
59	52					=1-EXP(-F\$1*\$A59)	=1-EXP(-G\$1*\$A59)	=F\$2*F59+(1-F\$2)*G59		=C\$2*H59

Problem 5 -- 2 segment Exponential

	A	B	C	D	E	F	G	H	I	J
1	Video-on-Demand Service			lambda	0.0032	0.0032				
2	# Connected Households	3841		pi	0.4525					
3				LL =	-1122.02					
4										
5										
6		Cum_Trl				P(T<=t)				
7	Week	# HHs	Incr_Trl			Seg 1	Seg 2	Overall		E[T(t)]
8	1	20	20			0.00315	0.00315	0.00315	-115.21	12.09
9	2	35	15			0.00629	0.00629	0.00629	-86.46	24.15
10	3	50	15			0.00942	0.00942	0.00942	-86.51	36.17
11	4	54	4			0.01254	0.01254	0.01254	-23.08	48.15
12	5	54	0			0.01565	0.01565	0.01565	0.00	60.09
13	6	55	1			0.01875	0.01874	0.01875	-5.78	72.00
14	7	63	8			0.02184	0.02183	0.02184	-46.24	83.87
15	8	75	12			0.02492	0.02491	0.02492	-69.39	95.70
16	9	92	17			0.02799	0.02799	0.02799	-98.36	107.49
17	10	113	21			0.03105	0.03105	0.03105	-121.57	119.25
18	11	137	24			0.03410	0.03410	0.03410	-139.01	130.97
19	12	151	14			0.03714	0.03714	0.03714	-81.14	142.65
20	13	158	7			0.04017	0.04017	0.04017	-40.59	154.30
21	14	166	8			0.04319	0.04319	0.04319	-46.41	165.91
22	15					0.04621	0.04621	0.04621	-162.27	177.48
23	16					0.04921	0.04921	0.04921		189.01
24	17					0.05220	0.05220	0.05220		200.51
25	18					0.05519	0.05519	0.05519		211.98
26	19					0.05816	0.05816	0.05816		223.40
27	20					0.06113	0.06113	0.06113		234.80
28	21					0.06409	0.06408	0.06409		246.15
29	22					0.06703	0.06703	0.06703		257.47
30	23					0.06997	0.06997	0.06997		268.76
31	24					0.07290	0.07290	0.07290		280.00
32	25					0.07582	0.07582	0.07582		291.22
33	26					0.07873	0.07873	0.07873		302.40
34	27					0.08163	0.08163	0.08163		313.54
35	28					0.08452	0.08452	0.08452		324.65
36	29					0.08741	0.08740	0.08740		335.72
37	30					0.09028	0.09028	0.09028		346.76
38	31					0.09314	0.09314	0.09314		357.76
39	32					0.09600	0.09600	0.09600		368.73
40	33					0.09885	0.09884	0.09884		379.66
41	34					0.10168	0.10168	0.10168		390.56
42	35					0.10451	0.10451	0.10451		401.43
43	36					0.10733	0.10733	0.10733		412.26
44	37					0.11014	0.11014	0.11014		423.05
45	38					0.11295	0.11294	0.11294		433.82
46	39					0.11574	0.11573	0.11574		444.54
47	40					0.11852	0.11852	0.11852		455.24
48	41					0.12130	0.12129	0.12130		465.90
49	42					0.12407	0.12406	0.12406		476.53
50	43					0.12682	0.12682	0.12682		487.12
51	44					0.12957	0.12957	0.12957		497.68
52	45					0.13232	0.13231	0.13231		508.21
53	46					0.13505	0.13504	0.13504		518.71
54	47					0.13777	0.13777	0.13777		529.17
55	48					0.14049	0.14048	0.14048		539.60
56	49					0.14319	0.14319	0.14319		549.99
57	50					0.14589	0.14589	0.14589		560.36
58	51					0.14858	0.14857	0.14858		570.69
59	52					0.15126	0.15126	0.15126		580.98

## The Hazard Rate Function

The hazard rate function,  $h(t)$ , is defined by

$$\begin{aligned} h(t) &= \lim_{\Delta t \rightarrow 0} \frac{P(t < T \leq t + \Delta t | T > t)}{\Delta t} \\ &= \frac{f(t)}{1 - F(t)} \end{aligned}$$

and represents the instantaneous rate of “failure” at time  $t$  conditional upon “survival” to  $t$ .

The probability of “failing” in the next small interval of time, given “survival” to time  $t$ , is

$$P(t < T \leq t + \Delta t | T > t) \approx h(t) \times \Delta t$$

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## The Hazard Rate Function

The hazard rate function uniquely defines the distribution of a nonnegative random variable:

$$F(t) = 1 - \exp\left(-\int_0^t h(u) du\right)$$

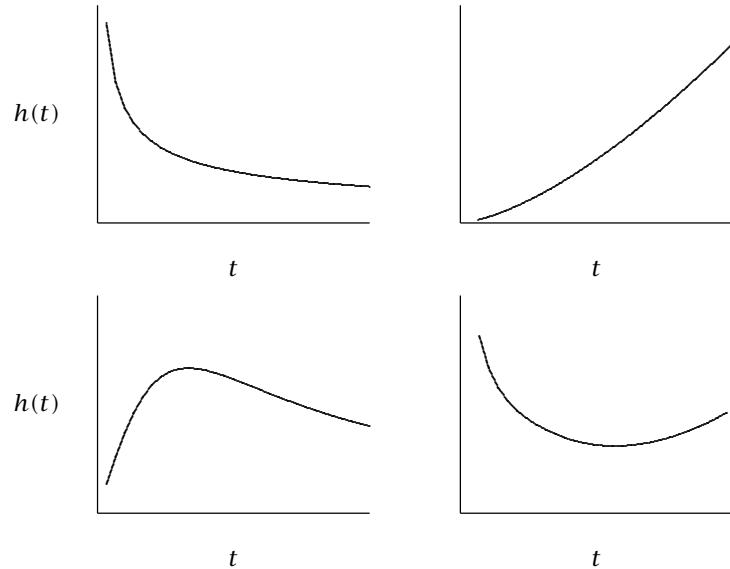
Example:

the exponential distribution has a *constant* hazard rate,  $\lambda$

$$\begin{aligned} F(t) &= 1 - \exp\left(-\int_0^t \lambda du\right) \\ &= 1 - e^{-\lambda t} \end{aligned}$$

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## Shapes of the Hazard Rate Function



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## The Weibull Distribution

- A generalization of the exponential distribution that can represent decreasing or increasing hazard rates

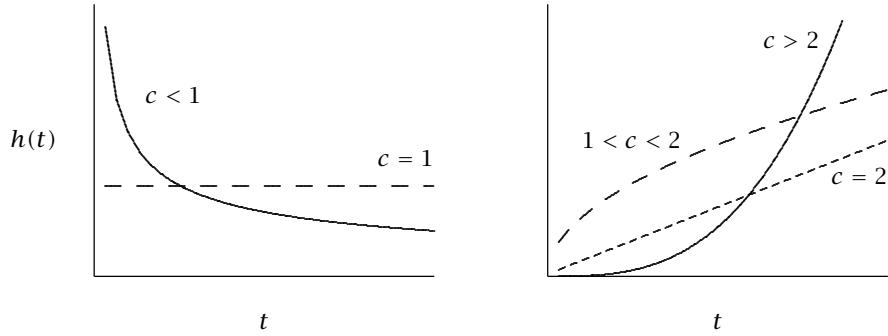
$$F(t) = 1 - e^{-\lambda t^c}, \quad \lambda, c > 0$$
$$h(t) = c\lambda t^{c-1}$$

where  $c$  is the “shape” parameter and  $\lambda$  is the “scale” parameter

- Collapses to the exponential when  $c = 1$
- $F(t)$  is S-shaped for  $c > 1$

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## The Weibull Hazard Rate Function



$$h(t) = c\lambda t^{c-1}$$

- Decreasing hazard rate (negative duration dependence) when  $c < 1$
- Increasing hazard rate (positive duration dependence) when  $c > 1$

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## The Weibull-Gamma Model

- Assuming  $\lambda$  is distributed across the population according to a gamma distribution, we have

$$\begin{aligned} P(T \leq t) &= \int_0^\infty (1 - e^{-\lambda t^c}) \frac{\alpha^r \lambda^{r-1} e^{-\alpha \lambda}}{\Gamma(r)} d\lambda \\ &= 1 - \left( \frac{\alpha}{\alpha + t^c} \right)^r \end{aligned}$$

- This collapses to the exponential-gamma model when  $c = 1$
- Also known as the Burr Type XII distribution

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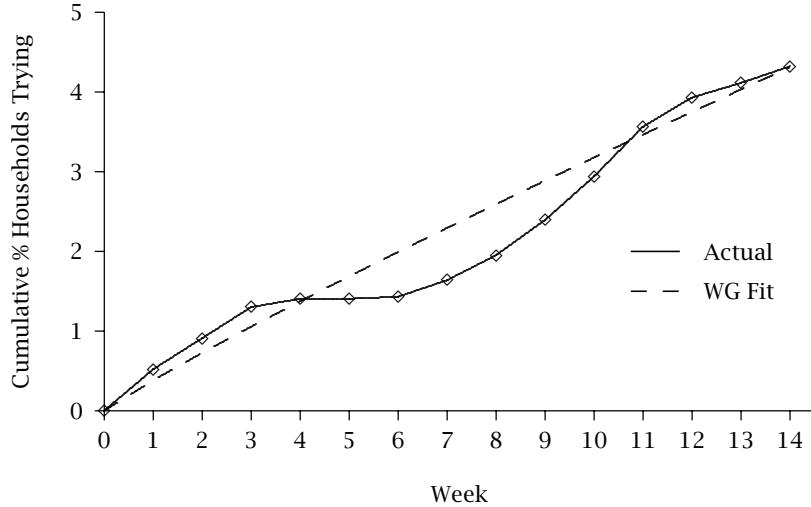
Problem 5 -- WG model

	A	B	C	D	E	F	G
1	Video-on-Demand Service			r	1254.68		
2	# Connected Households	3841		alpha	324084.72		
3				c	0.922		
4				LL =	=SUM(F7:F21)		
5		Cum_Trl					
6	Week	# HHs	Incr_Trl		P(T <= t)		E[T(t)]
7	1	20	=B7	=1-(F\$2/(F\$2+A7^F\$3))^F\$1	=C7*LN(E7)	=C\$2*E7	
8	2	35	=B8-B7	=1-(F\$2/(F\$2+A8^F\$3))^F\$1	=C8*LN(E8-E7)	=C\$2*E8	
9	3	50	=B9-B8	=1-(F\$2/(F\$2+A9^F\$3))^F\$1	=C9*LN(E9-E8)	=C\$2*E9	
10	4	54	=B10-B9	=1-(F\$2/(F\$2+A10^F\$3))^F\$1	=C10*LN(E10-E9)	=C\$2*E10	
11	5	54	=B11-B10	=1-(F\$2/(F\$2+A11^F\$3))^F\$1	=C11*LN(E11-E10)	=C\$2*E11	
12	6	55	=B12-B11	=1-(F\$2/(F\$2+A12^F\$3))^F\$1	=C12*LN(E12-E11)	=C\$2*E12	
13	7	63	=B13-B12	=1-(F\$2/(F\$2+A13^F\$3))^F\$1	=C13*LN(E13-E12)	=C\$2*E13	
14	8	75	=B14-B13	=1-(F\$2/(F\$2+A14^F\$3))^F\$1	=C14*LN(E14-E13)	=C\$2*E14	
15	9	92	=B15-B14	=1-(F\$2/(F\$2+A15^F\$3))^F\$1	=C15*LN(E15-E14)	=C\$2*E15	
16	10	113	=B16-B15	=1-(F\$2/(F\$2+A16^F\$3))^F\$1	=C16*LN(E16-E15)	=C\$2*E16	
17	11	137	=B17-B16	=1-(F\$2/(F\$2+A17^F\$3))^F\$1	=C17*LN(E17-E16)	=C\$2*E17	
18	12	151	=B18-B17	=1-(F\$2/(F\$2+A18^F\$3))^F\$1	=C18*LN(E18-E17)	=C\$2*E18	
19	13	158	=B19-B18	=1-(F\$2/(F\$2+A19^F\$3))^F\$1	=C19*LN(E19-E18)	=C\$2*E19	
20	14	166	=B20-B19	=1-(F\$2/(F\$2+A20^F\$3))^F\$1	=C20*LN(E20-E19)	=C\$2*E20	
21	15			=1-(F\$2/(F\$2+A21^F\$3))^F\$1	=(C2-B20)*LN(1-E20)	=C\$2*E21	
22	16			=1-(F\$2/(F\$2+A22^F\$3))^F\$1		=C\$2*E22	
23	17			=1-(F\$2/(F\$2+A23^F\$3))^F\$1		=C\$2*E23	
24	18			=1-(F\$2/(F\$2+A24^F\$3))^F\$1		=C\$2*E24	
25	19			=1-(F\$2/(F\$2+A25^F\$3))^F\$1		=C\$2*E25	
26	20			=1-(F\$2/(F\$2+A26^F\$3))^F\$1		=C\$2*E26	
27	21			=1-(F\$2/(F\$2+A27^F\$3))^F\$1		=C\$2*E27	
28	22			=1-(F\$2/(F\$2+A28^F\$3))^F\$1		=C\$2*E28	
29	23			=1-(F\$2/(F\$2+A29^F\$3))^F\$1		=C\$2*E29	
30	24			=1-(F\$2/(F\$2+A30^F\$3))^F\$1		=C\$2*E30	
31	25			=1-(F\$2/(F\$2+A31^F\$3))^F\$1		=C\$2*E31	
32	26			=1-(F\$2/(F\$2+A32^F\$3))^F\$1		=C\$2*E32	
33	27			=1-(F\$2/(F\$2+A33^F\$3))^F\$1		=C\$2*E33	
34	28			=1-(F\$2/(F\$2+A34^F\$3))^F\$1		=C\$2*E34	
35	29			=1-(F\$2/(F\$2+A35^F\$3))^F\$1		=C\$2*E35	
36	30			=1-(F\$2/(F\$2+A36^F\$3))^F\$1		=C\$2*E36	
37	31			=1-(F\$2/(F\$2+A37^F\$3))^F\$1		=C\$2*E37	
38	32			=1-(F\$2/(F\$2+A38^F\$3))^F\$1		=C\$2*E38	
39	33			=1-(F\$2/(F\$2+A39^F\$3))^F\$1		=C\$2*E39	
40	34			=1-(F\$2/(F\$2+A40^F\$3))^F\$1		=C\$2*E40	
41	35			=1-(F\$2/(F\$2+A41^F\$3))^F\$1		=C\$2*E41	
42	36			=1-(F\$2/(F\$2+A42^F\$3))^F\$1		=C\$2*E42	
43	37			=1-(F\$2/(F\$2+A43^F\$3))^F\$1		=C\$2*E43	
44	38			=1-(F\$2/(F\$2+A44^F\$3))^F\$1		=C\$2*E44	
45	39			=1-(F\$2/(F\$2+A45^F\$3))^F\$1		=C\$2*E45	
46	40			=1-(F\$2/(F\$2+A46^F\$3))^F\$1		=C\$2*E46	
47	41			=1-(F\$2/(F\$2+A47^F\$3))^F\$1		=C\$2*E47	
48	42			=1-(F\$2/(F\$2+A48^F\$3))^F\$1		=C\$2*E48	
49	43			=1-(F\$2/(F\$2+A49^F\$3))^F\$1		=C\$2*E49	
50	44			=1-(F\$2/(F\$2+A50^F\$3))^F\$1		=C\$2*E50	
51	45			=1-(F\$2/(F\$2+A51^F\$3))^F\$1		=C\$2*E51	
52	46			=1-(F\$2/(F\$2+A52^F\$3))^F\$1		=C\$2*E52	
53	47			=1-(F\$2/(F\$2+A53^F\$3))^F\$1		=C\$2*E53	
54	48			=1-(F\$2/(F\$2+A54^F\$3))^F\$1		=C\$2*E54	
55	49			=1-(F\$2/(F\$2+A55^F\$3))^F\$1		=C\$2*E55	
56	50			=1-(F\$2/(F\$2+A56^F\$3))^F\$1		=C\$2*E56	
57	51			=1-(F\$2/(F\$2+A57^F\$3))^F\$1		=C\$2*E57	
58	52			=1-(F\$2/(F\$2+A58^F\$3))^F\$1		=C\$2*E58	

Problem 5 -- WG model

	A	B	C	D	E	F	G
1	Video-on-Demand Service			r	1254.68		
2	# Connected Households	3841		alpha	324084.72		
3				c	0.9220		
4				LL =	-1121.52		
5		Cum_Trl					
6	Week	# HHs	Incr_Trl		P(T <= t)		E[T(t)]
7	1	20	20		0.00386	-111.12	14.84
8	2	35	15		0.00731	-85.06	28.07
9	3	50	15		0.01060	-85.73	40.73
10	4	54	4		0.01380	-22.98	53.02
11	5	54	0		0.01693	0.00	65.02
12	6	55	1		0.02000	-5.79	76.81
13	7	63	8		0.02302	-46.42	88.40
14	8	75	12		0.02599	-69.81	99.83
15	9	92	17		0.02893	-99.11	111.12
16	10	113	21		0.03183	-122.68	122.27
17	11	137	24		0.03471	-140.46	133.31
18	12	151	14		0.03755	-82.08	144.23
19	13	158	7		0.04037	-41.10	155.05
20	14	166	8		0.04316	-47.05	165.77
21	15				0.04593	-162.13	176.41
22	16				0.04867		186.96
23	17				0.05140		197.42
24	18				0.05410		207.81
25	19				0.05679		218.13
26	20				0.05946		228.37
27	21				0.06210		238.55
28	22				0.06474		248.65
29	23				0.06735		258.70
30	24				0.06995		268.68
31	25				0.07253		278.60
32	26				0.07510		288.47
33	27				0.07766		298.27
34	28				0.08019		308.03
35	29				0.08272		317.72
36	30				0.08523		327.37
37	31				0.08773		336.96
38	32				0.09021		346.51
39	33				0.09268		356.00
40	34				0.09514		365.45
41	35				0.09759		374.85
42	36				0.10003		384.20
43	37				0.10245		393.51
44	38				0.10486		402.77
45	39				0.10726		411.99
46	40				0.10965		421.17
47	41				0.11203		430.30
48	42				0.11440		439.39
49	43				0.11675		448.44
50	44				0.11910		457.45
51	45				0.12143		466.42
52	46				0.12376		475.35
53	47				0.12607		484.25
54	48				0.12838		493.10
55	49				0.13067		501.92
56	50				0.13296		510.70
57	51				0.13524		519.44
58	52				0.13750		528.15

## Applying the WG Model



Predictions mirror those of the EG model  
Is  $c$  different from 1?

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## The Latent-Class Weibull Model

To allow for heterogeneity in both  $\lambda$  and  $c$ , we postulate the existence of discrete segments of households, each with their own values of  $\lambda$  and  $c$

- For two segments, we have

$$F(t) = \pi_1(1 - e^{-\lambda_1 t^{c_1}}) + (1 - \pi_1)(1 - e^{-\lambda_2 t^{c_2}})$$

- For three segments, we have

$$\begin{aligned} F(t) = & \pi_1(1 - e^{-\lambda_1 t^{c_1}}) + \pi_2(1 - e^{-\lambda_2 t^{c_2}}) \\ & + (1 - \pi_1 - \pi_2)(1 - e^{-\lambda_3 t^{c_3}}) \end{aligned}$$

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## Parameter Estimates

- For the two segment model, the maximum value of the log-likelihood function is  $LL = -1100.9$

The associated parameter estimates are:

	Seg 1	Seg 2
$\lambda$	0.0063	1.51E-06
$c$	0.4846	5.6915
$\pi$	0.9789	

- Adding a third segment does not lead to any improvement in the value of the log-likelihood function

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## How Many Segments?

- Controlling for the extra parameters, is an  $S + 1$  segment model better than an  $S$  segment model?
- We can't use the likelihood ratio test because its properties are violated
- It is standard practice to use "information-theoretic" model selection criteria
- A common measure is the Bayesian information criterion:

$$BIC = -2LL + p \ln(N)$$

where  $p$  is the number of parameters and  $N$  is the sample size

- Rule: choose  $S$  to minimize BIC

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	A	B	C	D	E	F	G	H	I	J
1	Videos-on-Demand Service					1.51E-06				
2	# Connected Households	3841				5.8915				
3										
4										
5										
6										
7	Week	# HHs	Incr. Trl							
8	20	=B8								
9	35	=B9-B8								
10	50	=B10-B9								
11	4	=B11-B10								
12	5	=B12-B11								
13	6	=B13-B12								
14	7	=B14-B13								
15	8	=B15-B14								
16	9	=B16-B15								
17	10	=B17-B16								
18	11	=B18-B17								
19	12	=B19-B18								
20	13	=B20-B19								
21	14	=B21-B20								
22	15	=B22-B21								
23	16	=B23-B22								
24	17	=B24-B23								
25	18	=B25-B24								
26	19	=B26-B25								
27	20	=B27-B26								
28	21	=B28-B27								
29	22	=B29-B28								
30	23	=B30-B29								
31	24	=B31-B30								
32	25	=B32-B31								
33	26	=B33-B32								
34	27	=B34-B33								
35	28	=B35-B34								
36	29	=B36-B35								
37	30	=B37-B36								
38	31	=B38-B37								
39	32	=B39-B38								
40	33	=B40-B39								
41	34	=B41-B40								
42	35	=B42-B41								
43	36	=B43-B42								
44	37	=B44-B43								
45	38	=B45-B44								
46	39	=B46-B45								
47	40	=B47-B46								
48	41	=B48-B47								
49	42	=B49-B48								
50	43	=B50-B49								
51	44	=B51-B50								
52	45	=B52-B51								
53	46	=B53-B52								
54	47	=B54-B53								
55	48	=B55-B54								
56	49	=B56-B55								
57	50	=B57-B56								
58	51	=B58-B57								
59	52	=B59-B58								

P(T <= t)

Overall

E(T|t)

Seg 1

=1-EXP(-F\$1\*(\\$A8\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A9\*\\$F\$2))

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=1-EXP(-F\$1\*(\\$A11\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A12\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A13\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A14\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A15\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A16\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A17\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A18\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A19\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A20\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A21\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A22\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A23\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A24\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A25\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A26\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A27\*\\$F\$2))

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=1-EXP(-F\$1\*(\\$A29\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A30\*\\$F\$2))

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=1-EXP(-F\$1\*(\\$A41\*\\$F\$2))

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=1-EXP(-F\$1\*(\\$A45\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A46\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A47\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A48\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A49\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A50\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A51\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A52\*\\$F\$2))

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=1-EXP(-F\$1\*(\\$A54\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A55\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A56\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A57\*\\$F\$2))

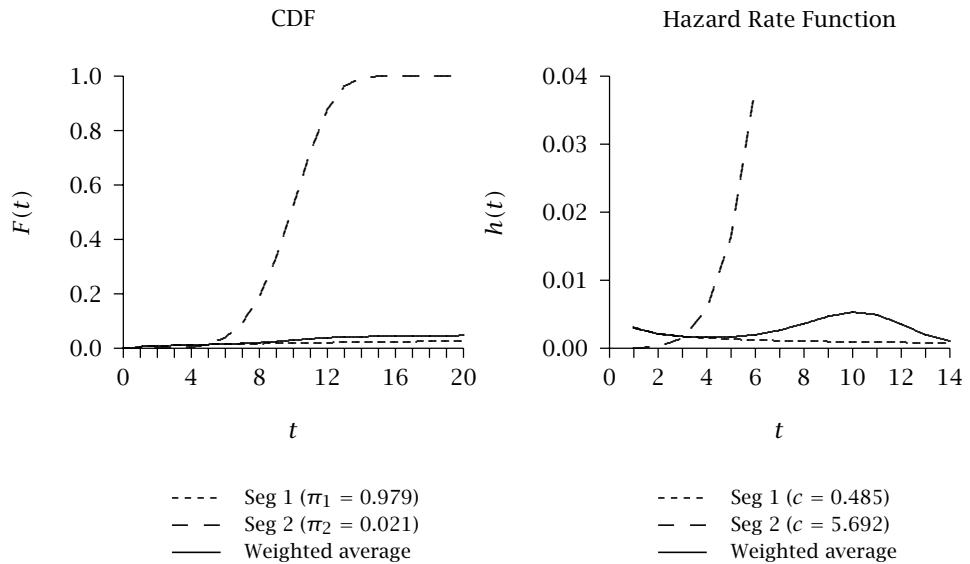
=1-EXP(-F\$1\*(\\$A58\*\\$F\$2))

=1-EXP(-F\$1\*(\\$A59\*\\$F\$2))

Problem 5 -- 2 segment Weibull

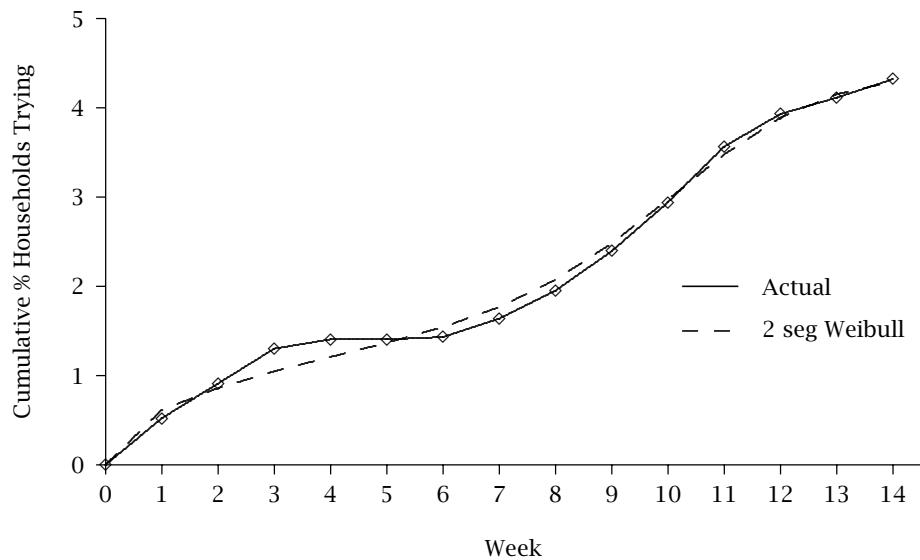
	A	B	C	D	E	F	G	H	I	J
1	Video-on-Demand Service				lambda	0.0063	1.51E-06			
2	# Connected Households	3841			c	0.4846	5.6915			
3					pi	0.9789				
4					LL =	-1100.91				
5										
6		Cum_Trl					P(T<=t)			
7	Week	# HHs	Incr_Trl			Seg 1	Seg 2	Overall		E[T(t)]
8	1	20	20			0.00628	0.00000	0.00615	-101.82	23.63
9	2	35	15			0.00878	0.00008	0.00860	-90.20	33.02
10	3	50	15			0.01068	0.00078	0.01047	-94.22	40.21
11	4	54	4			0.01226	0.00402	0.01209	-25.70	46.44
12	5	54	0			0.01366	0.01423	0.01367	0.00	52.50
13	6	55	1			0.01491	0.03966	0.01543	-6.34	59.27
14	7	63	8			0.01605	0.09272	0.01768	-48.79	67.89
15	8	75	12			0.01712	0.18784	0.02073	-69.50	79.62
16	9	92	17			0.01812	0.33419	0.02480	-93.57	95.25
17	10	113	21			0.01906	0.52332	0.02972	-111.61	114.15
18	11	137	24			0.01995	0.72044	0.03476	-126.96	133.51
19	12	151	14			0.02080	0.87648	0.03889	-76.85	149.38
20	13	158	7			0.02161	0.96305	0.04152	-41.59	159.47
21	14	166	8			0.02239	0.99345	0.04293	-52.53	164.88
22	15					0.02314	0.99942	0.04379	-161.24	168.19
23	16					0.02387	0.99998	0.04451		170.97
24	17					0.02457	1.00000	0.04520		173.62
25	18					0.02525	1.00000	0.04587		176.18
26	19					0.02592	1.00000	0.04652		178.67
27	20					0.02656	1.00000	0.04715		181.08
28	21					0.02719	1.00000	0.04776		183.44
29	22					0.02780	1.00000	0.04836		185.74
30	23					0.02839	1.00000	0.04894		187.98
31	24					0.02898	1.00000	0.04951		190.17
32	25					0.02955	1.00000	0.05007		192.32
33	26					0.03011	1.00000	0.05062		194.42
34	27					0.03065	1.00000	0.05115		196.47
35	28					0.03119	1.00000	0.05168		198.49
36	29					0.03172	1.00000	0.05219		200.47
37	30					0.03223	1.00000	0.05270		202.41
38	31					0.03274	1.00000	0.05319		204.32
39	32					0.03324	1.00000	0.05368		206.20
40	33					0.03373	1.00000	0.05416		208.04
41	34					0.03421	1.00000	0.05464		209.86
42	35					0.03469	1.00000	0.05510		211.65
43	36					0.03516	1.00000	0.05556		213.41
44	37					0.03562	1.00000	0.05601		215.14
45	38					0.03607	1.00000	0.05646		216.85
46	39					0.03652	1.00000	0.05690		218.54
47	40					0.03696	1.00000	0.05733		220.20
48	41					0.03740	1.00000	0.05776		221.84
49	42					0.03783	1.00000	0.05818		223.46
50	43					0.03826	1.00000	0.05860		225.06
51	44					0.03868	1.00000	0.05901		226.64
52	45					0.03909	1.00000	0.05941		228.20
53	46					0.03950	1.00000	0.05981		229.75
54	47					0.03991	1.00000	0.06021		231.27
55	48					0.04031	1.00000	0.06060		232.78
56	49					0.04071	1.00000	0.06099		234.27
57	50					0.04110	1.00000	0.06138		235.74
58	51					0.04149	1.00000	0.06176		237.20
59	52					0.04187	1.00000	0.06213		238.65

## CDF and Hazard Rate Function Plots



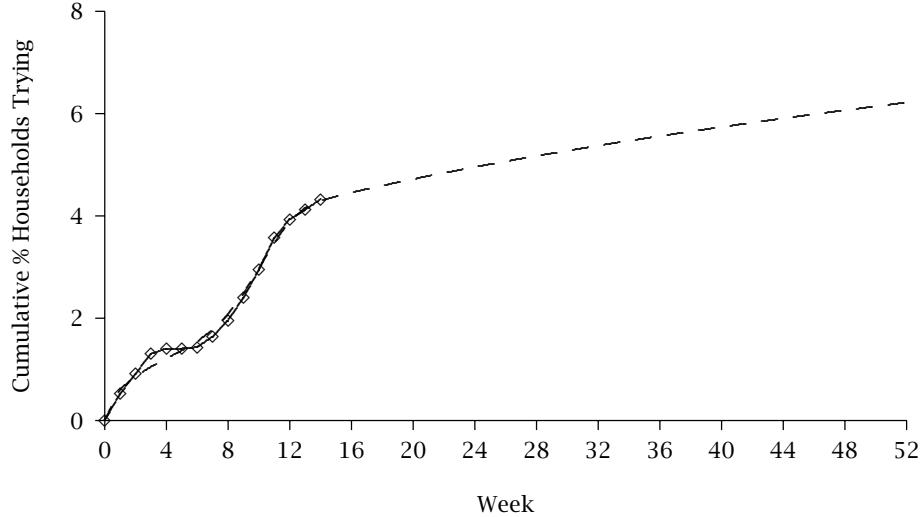
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## Model Fit



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## Cumulative Trial Forecast



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## Variation on a Theme

We postulate the existence of discrete segments of households:

- within each segment, individual-level time-to-trial is Weibull-distributed with parameters  $\lambda_s$  and  $c_s$
  - $\lambda_s$  is distributed across the segment members according to a gamma distribution with parameters  $r_s$  and  $\alpha_s$
- a finite mixture of Weibull-gamma models:

$$F(t) = \pi_1 \left[ 1 - \left( \frac{\alpha_1}{\alpha_1 + t^{c_1}} \right)^{r_1} \right] + (1 - \pi_1) \left[ 1 - \left( \frac{\alpha_2}{\alpha_2 + t^{c_2}} \right)^{r_2} \right]$$

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	A	B	C	D	E	F	G	H	J
1	Video-on-Demand Service	r	17514623	0.044					
2	# Connected Households	3841	alpha	35549899	7.98E+08				
3	c	1.4783		10.3366					
4	pi	0.0141							
5	LL =	=SUM(I9:I23)							
6									
7	Cum_Tri					P(T<=t)			
8	Week	# HHs	Incr_Tri						
9	1	20	B9						
10	2	35	=B10-B9						
11	3	50	=B11-B10						
12	4	54	=B12-B11						
13	5	54	=B13-B12						
14	6	55	=B14-B13						
15	7	63	=B15-B14						
16	8	75	=B16-B15						
17	9	92	=B17-B16						
18	10	113	=B18-B17						
19	11	137	=B19-B18						
20	12	151	=B20-B19						
21	13	158	=B21-B20						
22	14	166	=B22-B21						
23	15	175	=B23-B22						
24	16	191	=B24-B23						
25	17	206	=B25-B24						
26	18	214	=B26-B25						
27	19	219	=B27-B26						
28	20	228	=B28-B27						
29	21	235	=B29-B28						
30	22	241	=B30-B29						
31	23	247	=B31-B30						
32	24	252	=B32-B31						
33	25	256	=B33-B32						
34	26	260	=B34-B33						
35	27	264	=B35-B34						
36	28	267	=B36-B35						
37	29	270	=B37-B36						
38	30	272	=B38-B37						
39	31	274	=B39-B38						
40	32	276	=B40-B39						
41	33	278	=B41-B40						
42	34	280	=B42-B41						
43	35	282	=B43-B42						
44	36	284	=B44-B43						
45	37	286	=B45-B44						
46	38	288	=B46-B45						
47	39	290	=B47-B46						
48	40	292	=B48-B47						
49	41	294	=B49-B48						
50	42	296	=B50-B49						
51	43	298	=B51-B50						
52	44	300	=B52-B51						
53	45	302	=B53-B52						
54	46	304	=B54-B53						
55	47	306	=B55-B54						
56	48	308	=B56-B55						
57	49	310	=B57-B56						
58	50	312	=B58-B57						
59	51	314	=B59-B58						
60	52	316	=B60-B59						

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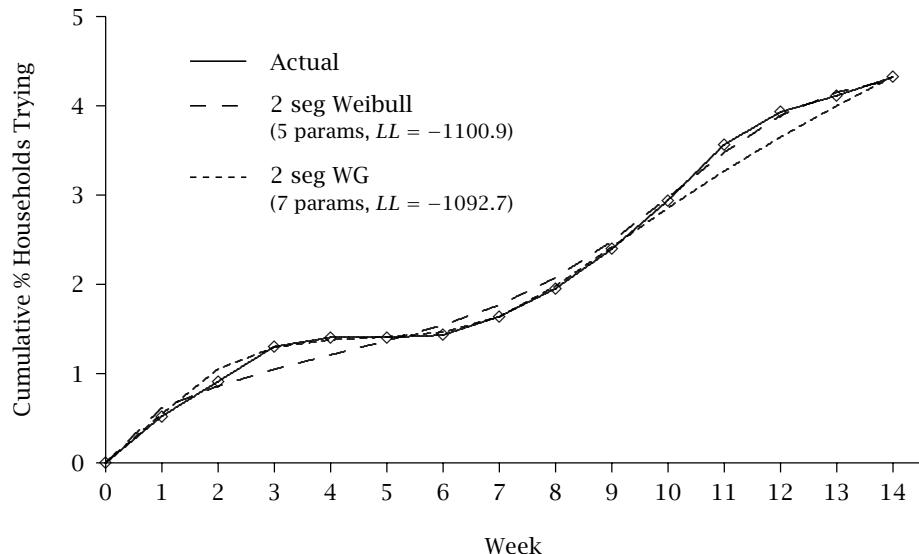
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Problem 5 -- 2 segment WG

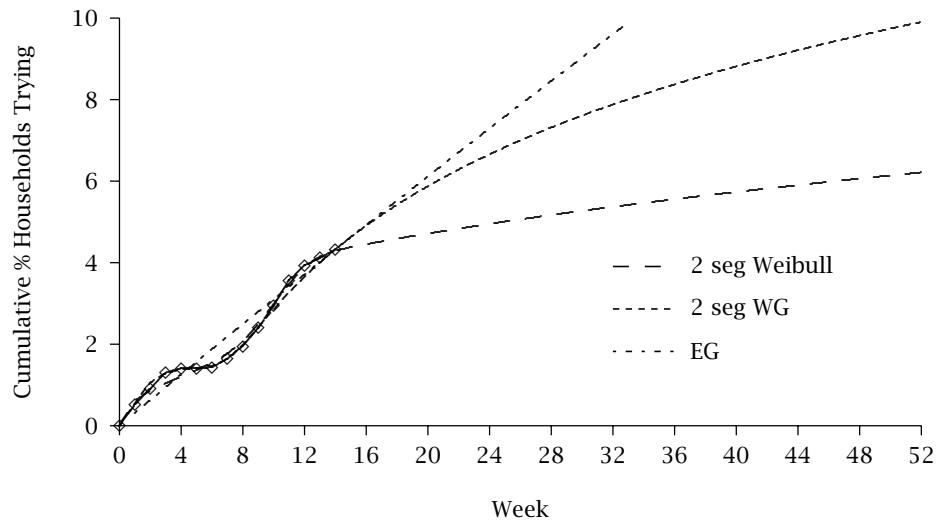
	A	B	C	D	E	F	G	H	I	J
1	Video-on-Demand Service			r	17514623	0.0044				
2	# Connected Households	3841		alpha	35549899	7.99E+08				
3				c	1.4783	10.3366				
4				pi	0.0141					
5				LL =	-1092.66					
6										
7		Cum_Trl				P(T<=t)				
8	Week	# HHs	Incr_Trl			Seg 1	Seg 2	Overall		E[T(t)]
9	1	20	20			0.38901	0.00000	0.00548	-104.13	21.05
10	2	35	15			0.74658	0.00000	0.01052	-79.36	40.40
11	3	50	15			0.91789	0.00000	0.01293	-90.40	49.68
12	4	54	4			0.97817	0.00001	0.01379	-28.24	52.97
13	5	54	0			0.99510	0.00009	0.01411	0.00	54.20
14	6	55	1			0.99906	0.00057	0.01464	-7.54	56.24
15	7	63	8			0.99984	0.00229	0.01635	-50.98	62.80
16	8	75	12			0.99998	0.00578	0.01979	-68.07	76.01
17	9	92	17			1.00000	0.01020	0.02415	-92.40	92.75
18	10	113	21			1.00000	0.01467	0.02855	-113.94	109.66
19	11	137	24			1.00000	0.01886	0.03268	-131.74	125.53
20	12	151	14			1.00000	0.02272	0.03649	-77.98	140.16
21	13	158	7			1.00000	0.02628	0.04000	-39.57	153.64
22	14	166	8			1.00000	0.02957	0.04325	-45.85	166.10
23	15					1.00000	0.03263	0.04626	-162.46	177.68
24	16					1.00000	0.03548	0.04907		188.48
25	17					1.00000	0.03815	0.05170		198.59
26	18					1.00000	0.04066	0.05418		208.11
27	19					1.00000	0.04303	0.05652		217.08
28	20					1.00000	0.04528	0.05873		225.58
29	21					1.00000	0.04741	0.06083		233.64
30	22					1.00000	0.04943	0.06283		241.31
31	23					1.00000	0.05136	0.06473		248.63
32	24					1.00000	0.05321	0.06655		255.62
33	25					1.00000	0.05498	0.06829		262.31
34	26					1.00000	0.05667	0.06996		268.72
35	27					1.00000	0.05830	0.07157		274.89
36	28					1.00000	0.05986	0.07311		280.82
37	29					1.00000	0.06137	0.07460		286.53
38	30					1.00000	0.06283	0.07603		292.04
39	31					1.00000	0.06423	0.07742		297.36
40	32					1.00000	0.06559	0.07876		302.51
41	33					1.00000	0.06691	0.08005		307.48
42	34					1.00000	0.06818	0.08131		312.31
43	35					1.00000	0.06942	0.08253		316.99
44	36					1.00000	0.07061	0.08371		321.53
45	37					1.00000	0.07178	0.08486		325.94
46	38					1.00000	0.07291	0.08597		330.22
47	39					1.00000	0.07401	0.08706		334.39
48	40					1.00000	0.07508	0.08812		338.45
49	41					1.00000	0.07613	0.08915		342.41
50	42					1.00000	0.07715	0.09015		346.26
51	43					1.00000	0.07814	0.09113		350.03
52	44					1.00000	0.07911	0.09208		353.70
53	45					1.00000	0.08006	0.09302		357.28
54	46					1.00000	0.08098	0.09393		360.78
55	47					1.00000	0.08188	0.09482		364.21
56	48					1.00000	0.08277	0.09569		367.55
57	49					1.00000	0.08363	0.09654		370.83
58	50					1.00000	0.08448	0.09738		374.04
59	51					1.00000	0.08531	0.09820		377.18
60	52					1.00000	0.08612	0.09900		380.25

## Model Fit



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## Cumulative Trial Forecast



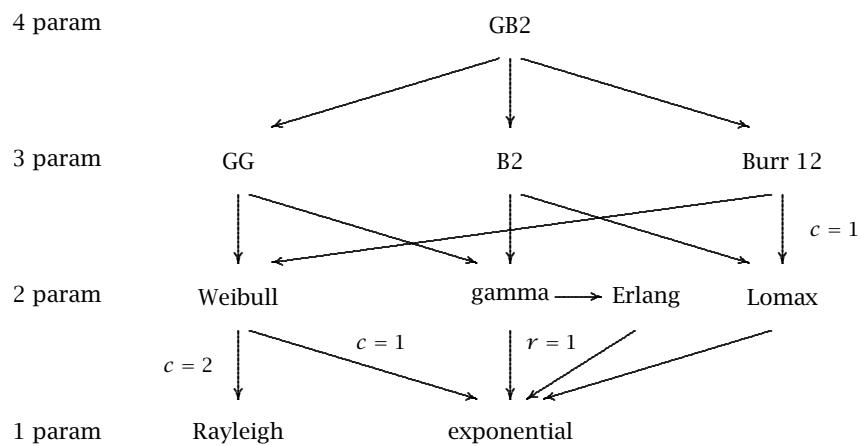
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## Alternative Explanations

- Covariate effects
- “Time shifting”
- More complex behavioral stories

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## A Family Tree of Distributions



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## Concepts and Tools Introduced

- Hazard rate functions
- Alternative individual-level timing models (e.g., the Weibull)
- Finite mixture models
- The art/science of model building

67

## Further Reading

Bury, Karl (1999), *Statistical Distributions in Engineering*, Cambridge, UK: Cambridge University Press.

Evans, Merran, Nicholas Hastings, and Brian Peacock (2000), *Statistical Distributions*, 3rd edition, New York: John Wiley & Sons.

McDonald, James B. and Dale O. Richards (1987), “Hazard Rates and Generalized Beta Distributions,” *IEEE Transactions on Reliability*, R-36 (October), 463–466.

McLachlan, Geoffrey and David Peel (2000), *Finite Mixture Models*, New York: John Wiley & Sons.

Meeker, William Q. and Luis A. Escobar (1998), *Statistical Methods for Reliability Data*, New York: John Wiley & Sons.

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## **Problem 6: Modeling Repeat Purchase Quantities at CDNOW**

(Building an “Integrated” Model)

69

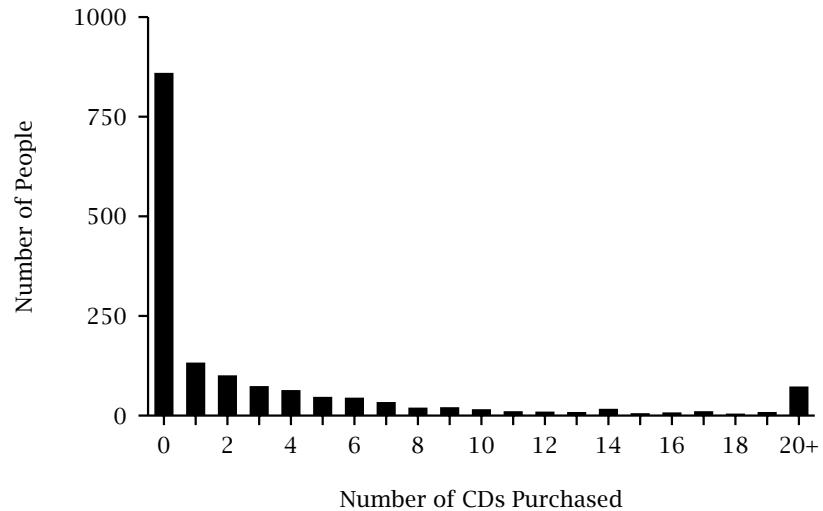
### **Problem Setting**

During the first week of 1997, 1574 individuals made their first-ever purchase of CDs at the CDNOW web site. Over the subsequent 51 weeks, these individuals purchased a total of 6357 CDs.

Our objective is to develop a simple model that describes the distribution of repeat purchase quantity (# CDs) for this group of 1574 individuals.

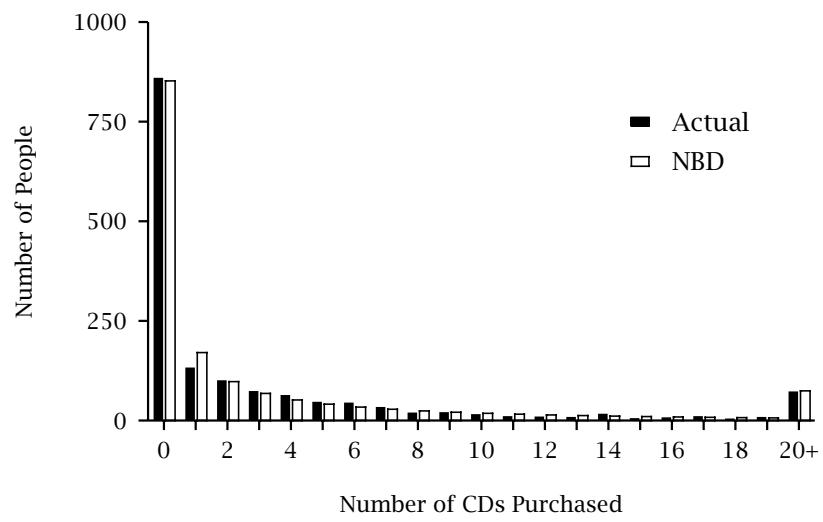
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## Distribution of Purchase Quantity



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## Fit of NBD



$$\hat{r} = 0.212, \hat{\alpha} = 0.0584$$

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Problem 6 -- NBD w spike Estimation

	A	B	C	D	E	F
1	r	0.38416				
2	alpha	0.07772				
3	pi	0.28658				
4						
5	Y	P(Y=y)	w/ spike	f_y		
6	0	=B2/(B2+1))^B1	=B3+(1-B3)*B6	860	=LN(C6)*D6	
7	1	=(B\$1+A7-1)/(A7*(B\$2+1))*B6	=(1-B\$\$3)*B7	133	=LN(C7)*D7	
8	2	=(B\$1+A8-1)/(A8*(B\$2+1))*B7	=(1-B\$\$3)*B8	101	=LN(C8)*D8	
9	3	=(B\$1+A9-1)/(A9*(B\$2+1))*B8	=(1-B\$\$3)*B9	74	=LN(C9)*D9	
10	4	=(B\$1+A10-1)/(A10*(B\$2+1))*B9	=(1-B\$\$3)*B10	64	=LN(C10)*D10	
11	5	=(B\$1+A11-1)/(A11*(B\$2+1))*B10	=(1-B\$\$3)*B11	47	=LN(C11)*D11	
12	6	=(B\$1+A12-1)/(A12*(B\$2+1))*B11	=(1-B\$\$3)*B12	45	=LN(C12)*D12	
13	7	=(B\$1+A13-1)/(A13*(B\$2+1))*B12	=(1-B\$\$3)*B13	34	=LN(C13)*D13	
14	8	=(B\$1+A14-1)/(A14*(B\$2+1))*B13	=(1-B\$\$3)*B14	20	=LN(C14)*D14	
15	9	=(B\$1+A15-1)/(A15*(B\$2+1))*B14	=(1-B\$\$3)*B15	21	=LN(C15)*D15	
16	10	=(B\$1+A16-1)/(A16*(B\$2+1))*B15	=(1-B\$\$3)*B16	16	=LN(C16)*D16	
17	11	=(B\$1+A17-1)/(A17*(B\$2+1))*B16	=(1-B\$\$3)*B17	11	=LN(C17)*D17	
18	12	=(B\$1+A18-1)/(A18*(B\$2+1))*B17	=(1-B\$\$3)*B18	10	=LN(C18)*D18	
19	13	=(B\$1+A19-1)/(A19*(B\$2+1))*B18	=(1-B\$\$3)*B19	9	=LN(C19)*D19	
20	14	=(B\$1+A20-1)/(A20*(B\$2+1))*B19	=(1-B\$\$3)*B20	17	=LN(C20)*D20	
21	15	=(B\$1+A21-1)/(A21*(B\$2+1))*B20	=(1-B\$\$3)*B21	6	=LN(C21)*D21	
22	16	=(B\$1+A22-1)/(A22*(B\$2+1))*B21	=(1-B\$\$3)*B22	8	=LN(C22)*D22	
23	17	=(B\$1+A23-1)/(A23*(B\$2+1))*B22	=(1-B\$\$3)*B23	11	=LN(C23)*D23	
24	18	=(B\$1+A24-1)/(A24*(B\$2+1))*B23	=(1-B\$\$3)*B24	5	=LN(C24)*D24	
25	19	=(B\$1+A25-1)/(A25*(B\$2+1))*B24	=(1-B\$\$3)*B25	9	=LN(C25)*D25	
26	20+	=1-SUM(B6:B25)	=1-SUM(C6:C25)	73	=LN(C26)*D26	

Problem 6 -- NBD w spike Estimation

	A	B	C	D	E	F
1	r	0.38416				
2	alpha	0.07772			LL	-2933.57
3	pi	0.28658				
4						
5	Y	P(Y=y)	w/ spike	f_y		
6	0	0.36416	0.54638	860		-519.82
7	1	0.12981	0.09261	133		-316.46
8	2	0.08336	0.05947	101		-285.05
9	3	0.06147	0.04385	74		-231.39
10	4	0.04826	0.03443	64		-215.61
11	5	0.03926	0.02801	47		-168.03
12	6	0.03269	0.02332	45		-169.13
13	7	0.02766	0.01974	34		-133.46
14	8	0.02369	0.01690	20		-81.60
15	9	0.02048	0.01461	21		-88.75
16	10	0.01783	0.01272	16		-69.83
17	11	0.01562	0.01114	11		-49.47
18	12	0.01375	0.00981	10		-46.24
19	13	0.01215	0.00867	9		-42.73
20	14	0.01078	0.00769	17		-82.75
21	15	0.00959	0.00684	6		-29.91
22	16	0.00856	0.00611	8		-40.79
23	17	0.00765	0.00546	11		-57.31
24	18	0.00686	0.00489	5		-26.60
25	19	0.00616	0.00439	9		-48.85
26	20+	0.06019	0.04294	73		-229.80

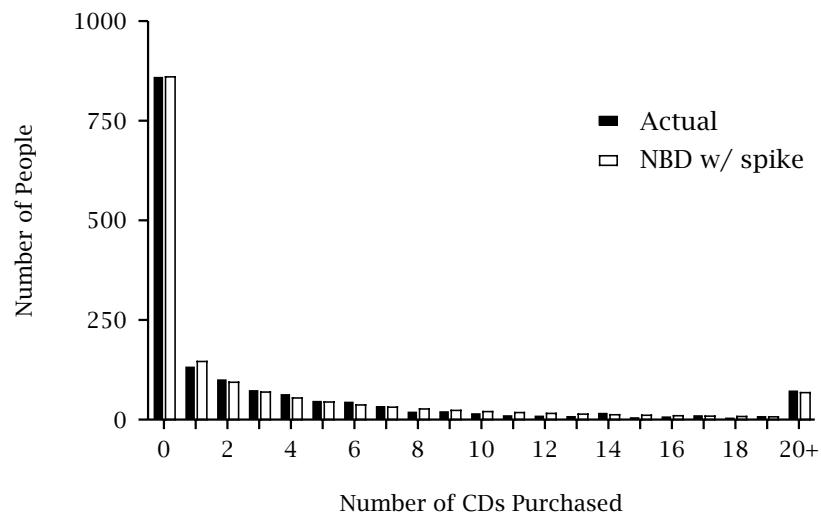
Problem 6 -- 2 seg NBD Estimation

	A	B	C	D	E	F	G
1	Seg 1	r	0.168				
2		alpha	0.045				
3	Seg 2	r	138.136				
4		alpha	32.182				
5		pi_1	0.922				
6				LL	=SUM(G9:G29)		
7			P(Y=y)				
8	Y		Seg 1	Seg 2	Total	f_y	
9	0	=(C2/(C2+1)) <sup>AC3</sup>		=B9*C\$5+(1-C\$5)*C9	860	=LN(D9)*F9	
10	1	=(C\$1+\$A10-1)/(\$A10*(C\$2+1))*B9		=B10*C\$5+(1-C\$5)*C10	133	=LN(D10)*F10	
11	2	=(C\$1+\$A11-1)/(\$A11*(C\$2+1))*B10		=B11*C\$5+(1-C\$5)*C11	101	=LN(D11)*F11	
12	3	=(C\$1+\$A12-1)/(\$A12*(C\$2+1))*B11		=B12*C\$5+(1-C\$5)*C12	74	=LN(D12)*F12	
13	4	=(C\$1+\$A13-1)/(\$A13*(C\$2+1))*B12		=B13*C\$5+(1-C\$5)*C13	64	=LN(D13)*F13	
14	5	=(C\$1+\$A14-1)/(\$A14*(C\$2+1))*B13		=B14*C\$5+(1-C\$5)*C14	47	=LN(D14)*F14	
15	6	=(C\$1+\$A15-1)/(\$A15*(C\$2+1))*B14		=B15*C\$5+(1-C\$5)*C15	45	=LN(D15)*F15	
16	7	=(C\$1+\$A16-1)/(\$A16*(C\$2+1))*B15		=B16*C\$5+(1-C\$5)*C16	34	=LN(D16)*F16	
17	8	=(C\$1+\$A17-1)/(\$A17*(C\$2+1))*B16		=B17*C\$5+(1-C\$5)*C17	20	=LN(D17)*F17	
18	9	=(C\$1+\$A18-1)/(\$A18*(C\$2+1))*B17		=B18*C\$5+(1-C\$5)*C18	21	=LN(D18)*F18	
19	10	=(C\$1+\$A19-1)/(\$A19*(C\$2+1))*B18		=B19*C\$5+(1-C\$5)*C19	16	=LN(D19)*F19	
20	11	=(C\$1+\$A20-1)/(\$A20*(C\$2+1))*B19		=B20*C\$5+(1-C\$5)*C20	11	=LN(D20)*F20	
21	12	=(C\$1+\$A21-1)/(\$A21*(C\$2+1))*B20		=B21*C\$5+(1-C\$5)*C21	10	=LN(D21)*F21	
22	13	=(C\$1+\$A22-1)/(\$A22*(C\$2+1))*B21		=B22*C\$5+(1-C\$5)*C22	9	=LN(D22)*F22	
23	14	=(C\$1+\$A23-1)/(\$A23*(C\$2+1))*B22		=B23*C\$5+(1-C\$5)*C23	17	=LN(D23)*F23	
24	15	=(C\$1+\$A24-1)/(\$A24*(C\$2+1))*B23		=B24*C\$5+(1-C\$5)*C24	6	=LN(D24)*F24	
25	16	=(C\$1+\$A25-1)/(\$A25*(C\$2+1))*B24		=B25*C\$5+(1-C\$5)*C25	8	=LN(D25)*F25	
26	17	=(C\$1+\$A26-1)/(\$A26*(C\$2+1))*B25		=B26*C\$5+(1-C\$5)*C26	11	=LN(D26)*F26	
27	18	=(C\$1+\$A27-1)/(\$A27*(C\$2+1))*B26		=B27*C\$5+(1-C\$5)*C27	5	=LN(D27)*F27	
28	19	=(C\$1+\$A28-1)/(\$A28*(C\$2+1))*B27		=B28*C\$5+(1-C\$5)*C28	9	=LN(D28)*F28	
29	20+	=1-SUM(B9:B28)	=1-SUM(C9:C28)	=B29*C\$5+(1-C\$5)*C29	73	=LN(D29)*F29	

Problem 6 -- 2 seg NBD Estimation

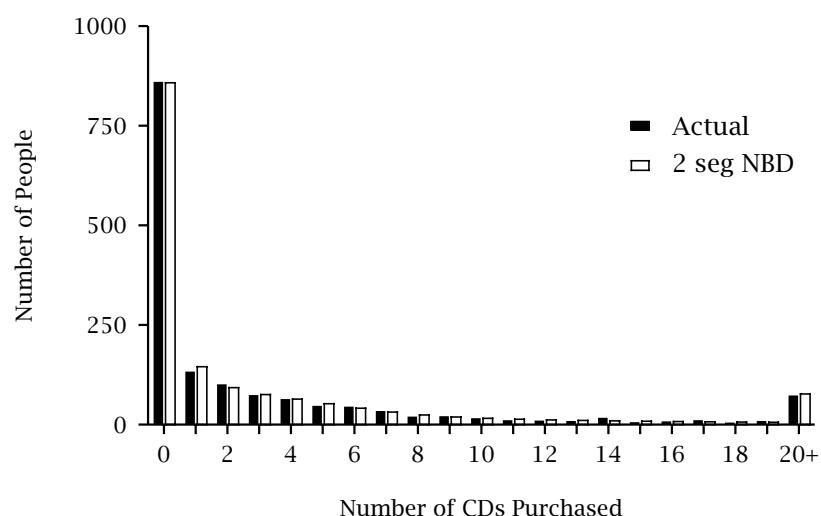
	A	B	C	D	E	F	G
1	Seg 1	r	0.168				
2		alpha	0.045				
3	Seg 2	r	138.136				
4		alpha	32.182				
5		pi_1	0.922		LL	-2929.533	
6							
7			P(Y=y)				
8	Y	Seg 1	Seg 2	Total		f_y	
9	0	0.5900	0.0146	0.5449		860	-522.15
10	1	0.0949	0.0608	0.0922		133	-317.01
11	2	0.0530	0.1274	0.0589		101	-286.11
12	3	0.0367	0.1793	0.0478		74	-224.95
13	4	0.0278	0.1907	0.0405		64	-205.14
14	5	0.0222	0.1634	0.0332		47	-160.02
15	6	0.0183	0.1175	0.0260		45	-164.19
16	7	0.0154	0.0729	0.0199		34	-133.19
17	8	0.0132	0.0399	0.0153		20	-83.63
18	9	0.0115	0.0195	0.0121		21	-92.74
19	10	0.0100	0.0086	0.0099		16	-73.79
20	11	0.0089	0.0035	0.0085		11	-52.50
21	12	0.0079	0.0013	0.0074		10	-49.08
22	13	0.0071	0.0005	0.0066		9	-45.24
23	14	0.0064	0.0001	0.0059		17	-87.31
24	15	0.0058	0.0000	0.0053		6	-31.43
25	16	0.0052	0.0000	0.0048		8	-42.69
26	17	0.0047	0.0000	0.0044		11	-59.74
27	18	0.0043	0.0000	0.0040		5	-27.61
28	19	0.0040	0.0000	0.0037		9	-50.51
29	20+	0.0529	0.0000	0.0488		73	-220.51

## Fit of NBD with Spike at 0



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## Fit of Two-Segment Latent-Class NBD



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## Reflection

The observed variables (# CDs purchased in the 51 week period) is the outcome of two separate processes:

- the number of purchase occasions (in the 51 week period), and
- the number of CDs purchased on each purchase occasion ( $\geq 1$ ).

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## How Can I Buy Three CDs?

- One purchase occasion on which I buy three CDs
- Two purchase occasions, with me buying one CD on one of the purchase occasions and two CDs on the other.
- Three purchase occasions, with me buying one CD on each purchase occasion.

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## Notation

Let  $X_j = \# \text{ CDs purchased on the } j\text{th purchase occasion}$   
 $Y_n = \# \text{ CDs purchases over } n \text{ purchase occasions}$   
 $\Rightarrow Y_n = X_1 + X_2 + \cdots + X_n$   
 $Y = \# \text{ CDs purchases in the unit time interval}$   
 $N = \# \text{ purchase occasions in the unit time interval}$

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## At the Level of the Individual

Our goal is identify the distribution of  $Y$

1. We specify the distribution of  $X_j$
2. This implies the distribution of  $Y_n$
3. We specify the distribution of  $N$

The distribution of  $Y$  follows naturally:

$$P(Y = y) = \sum_{n=1}^y P(Y_n = y)P(N = n)$$

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## Deriving the Distribution of $Y$

- (i) We assume  $X_j$  is distributed according to the shifted-geometric distribution with “quantity” parameter  $p$ :

$$P(X_j = x|p) = p(1 - p)^{x-1}, \quad x = 1, 2, 3, \dots$$

- (ii) If  $X_j$  are iid shifted-geometric with parameter  $p$ ,  $Y_n = X_1 + X_2 + \dots + X_n$  is distributed according to the *Pascal* distribution:

$$P(Y_n = y|p) = \binom{y-1}{n-1} p^n (1-p)^{y-n}, \quad y \geq n$$

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## Deriving the Distribution of $Y$

- (iii) We assume  $N$  is distributed according to the Poisson distribution with rate parameter  $\lambda$

The unconditional distribution of  $Y$  is given by

$$P(Y = y) = \begin{cases} e^{-\lambda} & x = 0 \\ \sum_{n=1}^y \binom{y-1}{n-1} p^n (1-p)^{y-n} \frac{\lambda^n e^{-\lambda}}{n!} & x = 1, 2, \dots \end{cases}$$

This is known as the Pólya-Aeppli distribution

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## Introducing Heterogeneity

- The rate parameter  $\lambda$  is distributed across the population according to a gamma distribution:

$$g_1(\lambda) = \frac{\alpha^r \lambda^{r-1} e^{-\alpha\lambda}}{\Gamma(r)}$$

- The “quantity” parameter  $p$  is distributed across the population according to a beta distribution:

$$g_2(p) = \frac{1}{B(a, b)} p^{a-1} (1-p)^{b-1}$$

- $\lambda$  and  $p$  are independent

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## The Aggregate Distribution of $Y$

For  $Y = 0$ :

$$P(Y = 0) = P_{\text{NBD}}(N = 0) = \left(\frac{\alpha}{\alpha + 1}\right)^r$$

For  $Y > 0$ :

$$\begin{aligned} P(Y = y) &= \int_0^1 \int_0^\infty \sum_{n=1}^y P(Y_n = y|p) P(N = n|\lambda) g_1(\lambda) g_2(p) d\lambda dp \\ &= \sum_{n=1}^y \left\{ \int_0^1 P(Y_n = y|p) g_2(p) dp \right\} \left\{ \int_0^\infty P(N = n|\lambda) g_1(\lambda) d\lambda \right\} \\ &= \sum_{n=1}^y \underbrace{\binom{y-1}{n-1} \frac{B(a+n, b+y-n)}{B(a, b)}}_{\text{beta-Pascal}} \underbrace{\frac{\Gamma(r+n)}{\Gamma(r)n!} \left(\frac{\alpha}{\alpha+1}\right)^r \left(\frac{1}{\alpha+1}\right)^n}_{\text{NBD}} \end{aligned}$$

We call this the BP/NBD distribution

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## Parameter Estimation

*Case 1:* We observe both the number of purchases and the number of purchase occasions ( $y_i$  and  $n_i$ ) for each individual ( $i = 1, \dots, I$ )

- We estimate  $r$  and  $\alpha$  by fitting the NBD to the data on the number of the purchase occasions:

$$LL(r, \alpha) = \sum_{i=1}^I \ln[P_{\text{NBD}}(N = n_i)]$$

- We estimate  $a$  and  $b$  by fitting the beta-Pascal distribution to the data on the number of purchases, given the number of the purchase occasions:

$$LL(a, b) = \sum_{i:n_i > 0} \ln[P_{\text{BP}}(Y = y_i | n_i)]$$

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## Parameter Estimation

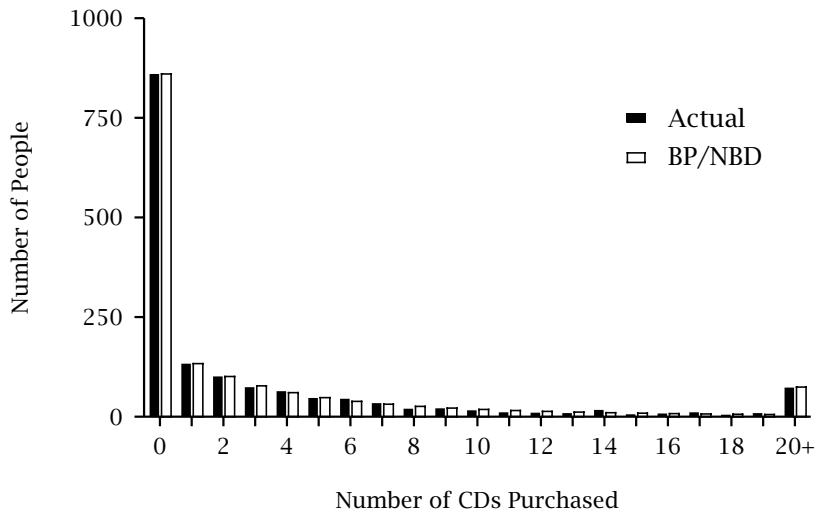
*Case 2:* The number of purchase occasions ( $n_i$ ) is not observed; we only observe the number of purchases ( $y_i$ ) for each individual ( $i = 1, \dots, I$ )

- We estimate the four model parameters ( $r, \alpha, a, b$ ) by fitting the BP/NBD to the data on the number of the purchases:

$$LL(r, \alpha, a, b) = \sum_{i=1}^I \ln[P_{\text{BP/NBD}}(Y = y_i)]$$

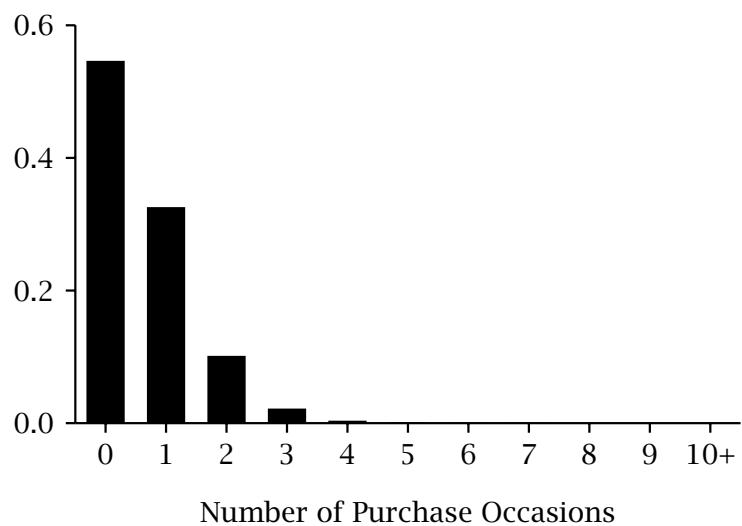
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## Fit of the BP/NBD (“Case 2”)



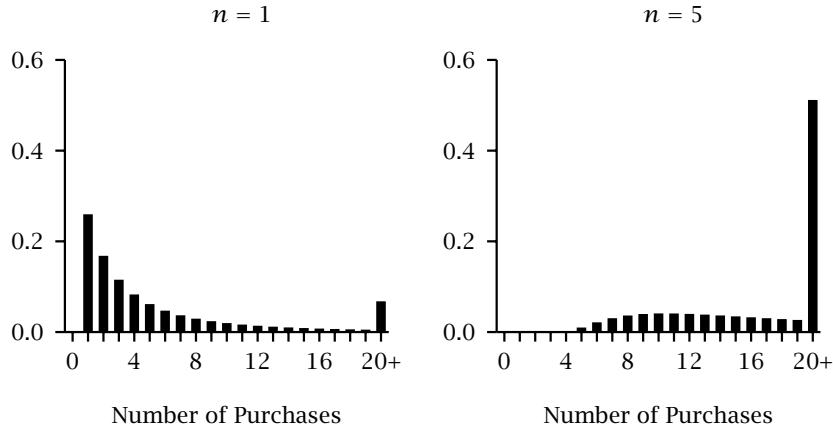
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## Implied NBD for Purchase Occasions



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## Implied Beta-Pascal Distributions



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## Making Predictions

*Case 1:* We observe both the number of purchases and the number of purchase occasions ( $y$  and  $n$ ) for each individual

$$\begin{aligned} E(Y_2|Y_1 = y, N_1 = n) &= \underbrace{E(N_2|N_1 = n)}_{\text{NBD cond. exp.}} \underbrace{E(X_j|Y_1 = y, N_1 = n)}_{\text{shifted beta-geometric cond. exp.}} \\ &= \left( \frac{r + n}{\alpha + 1} \right) \left( \frac{\alpha + \beta + y - 1}{\alpha + n - 1} \right) \end{aligned}$$

*Case 2:* We only observe the number of purchases ( $y$ ) for each individual

$$E(Y_2|Y_1 = y) = \text{a horrible mess}$$

## A Template for Integrated Models

		Stage 2		
		Counting	Timing	Choice
Counting		CDNOW		
Stage 1	Timing			
	Choice			

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## Recap

- Modeling timing data
  - Modeling count data
  - Modeling “choice” data
- 
- Incorporating covariates in count models
  - Introducing additional model structures
  - Building an “integrated” model

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The Excel spreadsheets associated with this tutorial, along with electronic copies of the tutorial materials, can be found at:

<http://brucehardie.com/talks.html>